



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1358

Date Received

2004 JAN 13
15-DEC-2003

Repository ☐

Reference #
10050653

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City MANTENO State IL Zip Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO

In the absence of an address to the vehicle manufacturer, address to the vehicle manufacturer. Date 12/24/03

Signature of Owner [REDACTED]

VEHICLE INFORMATION

17 digit Vehicle Identification Number (located at front of windshield on driver's side) 1J4GW88N1 [REDACTED] Make JEEP Model GRAND CHEROKEE Model Year 1998

Date Purchased 12-98 Dealer's Name and Telephone Number Continental 708 354-1400
Original Owner ☐ Dealer's City Countryside State IL Zip Code [REDACTED] Engine: No. Cylinders 8 Fuel Type: Gasoline

Transmission Type Automatic ☒ Antilock Brakes ☒ Cruise Control Powertrain Full Time 4 wheel Drive Vehicle Component Code 182B10 STRUCTURE/BODY/HOOD/HINGE AND ATTACHMENTS
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 12-DEC-2003 Failure Mileage 29678 Failure/Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM1BABC036) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE CHECKING UNDER THE HOOD STRUTS SNAPPED, CAUSING THE HOOD TO FALL DOWN. DEALERSHIP NOTIFIED, BUT THE PROBLEM WAS NOT RESOLVED. *AK

Collapsed

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.