



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT 2004 JAN -8
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 231

Date Received

PM 3:18

11-DEC-2003

Repository ☐

Reference No.

10050420

OWNER INFORMATION (Type or Print)

Name

Address

City

ROCKY MOUNT

State

NC

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO

In the absence of an authorized signature, your name or address to the vehicle manufacturer.

Signature of Owner

Date 12/21/03

VEHICLE INFORMATION

17 Orig. Vehicle Identification Number Located at bottom of windshield on driver's side

1FMPU16L81L857815

Make

FORD

Model

EXPEDITION

Model Year

2001

Date Purchased

8-16-2001

Dealer's Name and Telephone Number

Lee Motor Company

Engine:

No. Cylinders

8

Fuel Type:

87%
octane

Original Owner

☒

Dealer's City

Wilson,

State

N.C.

Zip Code

27894

Transmission Type

Auto

☐ Antilock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

110000 ELECTRICAL SYSTEM

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

12-6-03

Failure Mileage

42,494

Failure Speed

23

Spark Plug Blew a part

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

~~Goodyear~~

Tire Model (Name or Number)

~~Radial~~

Tire Size (Example P215/65R15)

P265/70R16 BSW

DOT No. (Example: DOTM158BC036)

☒ Original Equipment

☐ Prior Repair

Failure Location:

~~Front Left~~ ~~Front Right~~ ~~Rear Left~~ ~~Rear Right~~

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WITHOUT ANY INDICATION WHILE TRAVELING 23 MPH AN EXPLOSION OCCURRED. THEN, A LOUD NOISE CAME FROM THE FRONT. A TECHNICIAN SERVICING THE VEHICLE NOTICED THAT THE 4TH SPARK PLUG HAD EXPLODED. *AK

Leaving threaded part of plug inside engine head and was unable to be removed normally, Engine head had to be removed. 1/262.0%
1/262.0%

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

We Thank god that we were around the corner from our home - and we were not on the interstate traveling at a higher rate of speed. I am disabled and it scared my wife and I to death. I have used the same mechanics for the past 10 yrs at Goodyear in Rocky Mt. N.C. - I will continue to use these mechanics because of there expertise and workmanship. I beleave that this is a hazzard that should be addressed by your dept. I do hope that resolution can be found. I Thank you for your concern in advance.

CH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DASH2DOT

and dial toll free at

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1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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<http://www.nhtsa.dot.gov/ohv>