



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

FOR AGENCY USE ONLY 100147

Date Received

Repository ☐

Reference No.  
10050328

2004 JAN 15 10:00 AM '04

**OWNER INFORMATION (Type or Print)**

Name

Address

City

PALISADES PARK

State NJ

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date 12/28/2003

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

3VWMC 29000

Make  
VOLKSWAGEN

Model  
JETTA

Model Year  
2000

Date Purchased  
11-16-1999

Dealer's Name and Telephone Number

Engine:  
No. Cylinders

Fuel Type:

Original Owner  
☒

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

Vehicle Component Code

140000 AIR BAGS

☐ Cruise Control

Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)  
15-OCT-2003

Failure Mileage

Failure Speed

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: 1S0THALBAC138)

☐ Original Equipment  
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**ADDITIONAL INFORMATION**

(Please describe in detail the incident(s), failure(s), condition, and injury(s).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

Narrative Description of Incident(s), Crash(es), and Injury(es).

Please describe (1) events leading up to the failure; (2) failure and its consequences, and (3) what was done to correct the failure, i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING THE AIR BAG WARNING LIGHT APPEARED ON THE DASHBOARD. \*AK

12-001-5063  
(Include page(s))

Include page(s)

Include page(s)

**UNITED CONSUMER(1) AND(2) INFORMATION**

UNITED CONSUMER(1)

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

I will maintain my car. soon you can check my record through the auto mail.  
I have to fix the air bag light on because I have to inspect my car by November 2003.  
But I believe this is not my responsibility. As we both know, Volkswagen has a electric problems.  
Otherwise I am satisfied my car. I am ready the copy of invoice for your reference.  
Thank you for your deep understanding and big supporting in advance. And Happy New Year!  
Therefore, I set up a claim to reparations (\$13376). Thanks!

Very truly yours,

US Department  
of Transportation

National Highway  
Traffic Safety  
Administration

480 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



ATTACH ADDITIONAL COPIES IF NECESSARY

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U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



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OWNER'S  
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TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
ON

**DASH2DOT**

and dial toll free at

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(DASH) & DOT



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Administration  
Information: [www.safercar.gov](http://www.safercar.gov)

**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**