



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received

2004 MAR 23
08-DEC-2003

Repository ☐

Reference No.
10050219

OWNER INFORMATION (Type or Print)

Name

Address

City DALLAS CITY

State IL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GCEK14K0P

Make

CHEVROLET

Model

K15

Model Year

1994

Date Purchased

Dealer's Name and Telephone Number

Engine:

No. Cylinders

8

Fuel Type:

GAS

Original Owner

Dealer's City

State

Zip Code

Transmission Type

Auto

☒ Anti-lock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

136200 VISIBILITY: WINDSHIELD WIPER/WASHER: MOTOR

Multiple Failures: 1

yes

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Failure Mileage

180000

86000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/55R15)

DOT No. (Example: DOT1AL8ABC038)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the failure(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

CONSUMER COMPLAINED ABOUT A WINDSHIELD WIPER MOTOR PROBLEM. WINDSHIELD WIPER MOTOR WORKED INTERMITTENTLY. A RECALL WAS ISSUED ON THIS MAKE/MODEL AND YEAR; HOWEVER, THIS VEHICLE WAS NOT INCLUDED IN THE RECALL DUE TO VIN. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The problem started a couple of years ago. I would be driving in a rain storm and the wipers would just quit working. Some times they would start back up, but most times not. I had to get out and raise the hood and mess with the wipers and sometimes they started up again. I thought that it might be the plug where the wires hooked up to the motor, but it wasn't. I tried a different plug, but that wasn't it. This problem has happened many times leaving me with one wiper in a bad rain storm. I heard that they (G.M.) had a recall on 1994 and up trucks because of a faulty circuit board. I tried one off of another truck on my wipers - they would ok. So this is definitely the problem. I tried twice to get G.M. to replace my faulty circuit board. Both times they said there wasn't anything they could do, because my nine number of my truck wasn't on the recall list. I only ask that they send me a new circuit board for my wipers and I'll put it on myself.

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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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OWNER'S**

QUESTIONNAIRE

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and dial toll free at

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