



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1368

Date Received
16 PH 2:08
08-DEC-2003

Repository ☐
Reference No.
10060194

OWNER INFORMATION (Type or Print)

Name
Address
City LAKEWOOD State CO Zip Code

Daytime Telephone Number
Evening Telephone Number
E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side
1C3XC66R81
Make CHRYSLER Model NEW YORKER Model Year 1990
Date Purchased Dealer's Name and Telephone Number
Original Owner ☐ Dealer's City State Zip Code
Engine: No. Cylinders Fuel Type:
Transmission Type ☒ Antilock Brakes Powertrain
☐ Cruise Control Vehicle Component Code
036000 SERVICE BRAKES, HYDRAULIC:ANTILOCK
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 02-DEC-2003
Failure Mileage 85000
Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM18ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No
Number of Persons Injured Number of Deaths Reported to Police
N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE BRAKING BRAKE PEDAL WAS HARD, CAUSING EXTENDED STOPPING DISTANCE. RECALL88V099000 WAS ISSUED. DEALERSHIP WOULD NOT REPAIR THE VEHICLE BECAUSE THE VIN WAS NOT INCLUDED. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974, Public Law 93-576 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

On three separate occasions my son was driving the car and the brakes went out. Two of the three times he almost caused an accident. It has been determined by three different automotive shops and the dealership that it is the ABS Pump and brake system that was a recall. The car is registered as a 1990 Chrysler, New Yorker but the dealership refused to fix this under the recall. Please see attached. We would appreciate any help you can offer, as the car is so unsafe for our son to drive, therefor, he has no means of transportation. Thank you for your help in this matter.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
<http://www.nhtsa.dot.gov/odis>

ANTI-LOCK BRAKE SYSTEM - BOSCH ABS-3

SHEP'S AUTOMOTIVE

Highlighted Article Text
1990 Chrysler New Yorker

1) Fully release parking brake. Turn ignition on. Check if Red or Amber warning light comes on. If not, it may be necessary to drive vehicle. Once a fault is indicated (Red or Amber light is on), stop vehicle if driving. DO NOT turn ignition off.

2) Depress brake pedal firmly. After about 5 seconds, Red BRAKE light should begin to flash. Count number of flashes to obtain stored code. If light flashes, stays on continuously or does not come on at all, see FAULT CODES table and appropriate chart at end of article.

FAULT CODES TABLE

FAULT CODES TABLE

Code	Problem
1	LF Wheel Circuit Valve
2	RF Wheel Circuit Valve
3	RR Wheel Circuit Valve
4	LR Wheel Circuit Valve
5	LF Wheel Speed Sensor
6	RF Wheel Speed Sensor
7	RR Wheel Speed Sensor
8	LR Wheel Speed Sensor
9	LF/RR Wheel Speed Sensor
10	RF/LR Wheel Speed Sensor
11	Replenishing Valve
12	Valve Relay
13	Circuit Failure
14	Piston Travel Switches
15	Stoplight Switch
16	ABCM Error

NOTE: Depressurize hydraulic system by depressing brake pedal 25 times or more with ignition off. When a definite increase in pedal effort is felt, pump pedal a few additional times before disconnecting any hydraulic line.

ABS FAILURE - REPAIR/REPLACE/REIMBURSE PREVIOUS WORK

SHEP'S AUTOMOTIVE

Entire Article
1990 Chrysler New Yorker

ARTICLE BEGINNING

NHTSA RECALL BULLETIN

Model(s): 1990-93 Chrysler Imperial
1990-93 Chrysler New Yorker
1990-93 Dodge Dynasty
1991-93 Chrysler Town & Country
1991-93 Dodge Caravan
1991-92 Dodge Monaco
1991-92 Eagle Premier
1991-93 Plymouth Voyager

Campaign No.: 96V099000
Number of Affected Vehicles: 321000
Beginning Date of Manufacture: 1990 JUL
Ending Date of Manufacture: 1993 JUN

VEHICLE DESCRIPTION:

Passenger vehicles and mini-vans equipped with anti-lock brake systems (ABS).

DESCRIPTION OF DEFECT:

The ABS hydraulic control unit can experience excessive brake actuator piston seal wear causing pump-motor deterioration.

SYSTEM:

Brakes; hydraulic; anti-skid system.

FAULT:

Chafes, Excessive wear, Scored

CONSEQUENCE OF DEFECT:

If this condition occurs, the ABS function could be lost and reduced power assist would be experienced during vehicle braking increasing the potential for a vehicle accident.

CORRECTIVE ACTION:

Dealers will test the vehicle's anti-lock brake system and repair the vehicles if necessary. Also the warranty on all ABS components will be extended to 10 years or 100,000 miles (except for the brake actuator piston assembly and the pump-motor assembly which will have a lifetime coverage).

Owners will also be reimbursed for previous ABS component repair costs.

Please Note

ABS FAILURE - REPAIR/REPLACE/REIMBURSE PREVIOUS WORK

SHEP'S AUTOMOTIVE

Entire Article
1990 Chrysler New Yorker

NOTE:

Owners who take their vehicles to an authorized dealer on an agreed upon service date and do not receive the free remedy within a reasonable time should contact Chrysler at 1-800-853-1403. Also contact the National Highway Traffic Safety Administration's Auto Safety Hotline at 1-800-424-9393.

ADDITIONAL INFORMATION:

The National Highway Traffic Safety Administration operates Monday through Friday from 8:00 AM to 4:00 PM, Eastern Time. For more information call (800) 424-9393 or (202) 366-0123. For the hearing impaired, call (800) 424-9153.

END OF ARTICLE

FILE #



**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**