



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date: 08-DEC-2003 20 PM 12:21
Repository ☐
Reference No.
10050178

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: HUBBARDSTON State: MA Zip Code: [REDACTED]
Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]
Evening Telephone Number: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: [REDACTED] Date: 12/28/03

VEHICLE INFORMATION

1. Tag/Vehicle Identification Number Located at bottom of windshield on driver's side: JGCEK19T71 [REDACTED]
Make: CHEVROLET Model: SILVERADO Model Year: 2001
Date Purchased: 9/2002 Dealer's Name and Telephone Number: George Luddy Chev.
Original Owner: ☐ Dealer's City: Holden State: MA Zip Code: [REDACTED]
Engine: No. Cylinders: 8 Fuel Type: GAS
Transmission Type: ☒ Automatic Brakes: ☒ Powertrain: [REDACTED]
Vehicle Component Code: 086100 SERVICE BRAKES, HYDRAULIC; ANTILOCK CONTROL UNIT/M
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 08-SEP-2003 Failure Mileage: 36000 Failure Speed: 46 mph
ABS Brakes (CAN'T STOP)

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]
DOT No. (Example: DOT1A19ABC016): [REDACTED] ☐ Original Equipment ☐ Prior Repair
Failure Location: [REDACTED]
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: ☐ Yes ☒ No Fire: ☐ Yes ☒ No
Number of Persons Injured: [REDACTED] Number of Deaths: [REDACTED] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e., parts repaired or replaced (and if old part is available).

ABS SENSOR FAILURE RESULTED IN SERVICE BRAKES FAILING TO STOP THE VEHICLE IMMEDIATELY. CONSUMER HAD TO DEPRESS THE BRAKE PEDAL SEVERAL TIMES TO STOP THE VEHICLE. BRAKE PEDAL WAS HARD WHEN THIS OCCURRED. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Was Called by Dealer Ship by Service Manager
Jim. Telling me That They drove TRUCK Threw
Gauge doors. Because Brakes Failed.

TRUCK WAS LEFT FOR SERVICE WITH NOTE THAT ABS
Brakes were Failing + WAS VERY DANGEROUS

TRUCK WAS LEFT THERE FOR SERVICE Friday AFTER THANKSGIVING
28th November. And I was Called Monday Dec 1st
Telling me WHAT had happened.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of
Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NHTL HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

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IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

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COMPLETE THIS FORM
ON

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and dial toll free at

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(DASH) 2 DOT



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