



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100161

Date Received

2004 JAN - 8
05-DEC-2003

Repository ☐

Retrieval No.
10050128

OWNER INFORMATION (Type or Print)

Name

Address

City

MOUNT DORA

State FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at base of windshield on driver's side
1G1ND52J6Y6292882

Make
CHEVROLET

Model
MALIBU

Model Year
2000

Date Purchased

Dealer's Name and Telephone Number

Engine:
No. Cylinders
6

Fuel Type:
regular
unleaded

Original Owner
☐

Dealer's City

State

Zip Code

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain

Vehicle Component Code
126000 EXTERIOR LIGHTING: TURN SIGNAL

Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
Summer to
present 2003

Failure Mileage
50,000

Failure Speed
all speeds

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P216/65R16)

DOT No. (Example: DOTMALSABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition, and remedy.)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

THE TURN SIGNAL LIGHTS OPERATE INTERMITTENTLY. *AK Please see enclosed p. 11 from the Dec. 2003 issue of "Consumer Reports". We had this very problem as documented in the "Consumer Reports". I phoned Chevrolet at 1-800-222-1020 but they said they would do nothing as there was no formal recall at this time. I took the car the same afternoon to have repaired at the cost of \$67.38. I hope you can hasten action on the part of Chevrolet/BM to have the recall and take care of this problem for consumers. Thanks much for your good work!

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

P.S. Also enclosed is a copy of the work order and the bill from the Chevrolet dealership (Vann Dannerway Chevrolet in Suwanee, Florida) to remedy faulty hazard switch.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Dec. 5, 2003

P.S. When I phoned Chevrolet at 1-800-222-1020 to ask for help they gave me the following file # 1-168022163. Then the representative went on to explain that we would be on our own to find the turn signal problem as there was no formal recall. After this conversation I phoned you, the Dept. of Transportation Auto Safety Hotline at 888-327-4236. It was found at bottom of p.11 from the "Consumer Reports", Dec. 2003 issue.

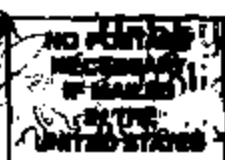
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 79173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NHTL HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DASH2DOT

and dial toll free at

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1-888-327-4236

DOT Auto Safety Hotline
(DASH) & DOT



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National Highway Traffic Safety Administration
http://www.nhtsa.gov

1-800-222-1020 → Chevrolet phone number that I called on 12-05-09
recalls & safety alerts and was given file # 1-168022/63.

IBM expands computer monitor recall



IBM has widened its recall of G51 and G51t Touch Screen computer monitors, first announced in March, to include an additional 63,000 units that could overheat, smoke, and possibly catch fire. At issue is a potentially faulty circuit-board component.

The recall now includes 119,000 products in the U.S. Since 2001, seven cases of overheated circuit boards have been reported worldwide, according to the Consumer Product Safety Commission. This includes one report of slight property damage and another report of minor

smoke inhalation.

The recalled monitors have a 15-inch screen. Most of the G51 monitors were sold at national chains such as Best Buy, CompUSA, and Radio Shack, for about \$370. Some were sold by IBM commercial resellers; others were distributed directly by IBM to customers. MicroTouch Systems, one of IBM's business partners, sold most of the G51t monitors.

Consumers should stop using these monitors immediately and contact IBM to see whether the unit is subject to recall and to arrange for shipping and inspection.

Between 1997 and 1999, approximately 700,000 G51 series monitors were made by LiteOn Technology in Malaysia,

China, and the United Kingdom for IBM. Almost 378,000 of those with the potential problem were shipped worldwide.

Models: 119,000 IBM G51 and G51t 15-inch cathode-ray tube (CRT) monitors. Recalled monitors have the IBM logo on front and a label on the back with model information. Suspect G51 monitors bear "type/model number" 6541-02N, 6541-02E, or 6541-02S, and a date of manufacture between 6/97 and 9/98. G51t monitors bear "type/model number" 6541-00N, 6541-00E, or 6541-00S, which appears on the label to the right of the MicroTouch logo.

What to do: If you own a G51 or G51t monitor with a "type/model number" listed above, call IBM's repair center at 866-644-3155 to determine whether your monitor is subject to recall. If so, you'll receive a prepaid shipping container to return the device for free inspection and, if necessary, repair or replacement. Owners of G51t units must provide the monitor's serial number (located on the rear label) when they call. **Note:** This program is offered only for monitors in working order. For more information, visit www.pc.ibm.com/g51recall/.

VEHICLES AND EQUIPMENT

'00-'01 Chevrolet Malibu, Oldsmobile Alero, and Pontiac Grand Am

Hazard-warning and turn-signal lights may work intermittently or not at all, increasing risk of crash. Models: 671,000 cars sold in the U.S. and 88,000 sold in Canada, all made 2/1/00 to 5/1/01.

What to do: Unless you're experiencing a problem, wait for a formal recall notice from General Motors. (Replacement parts won't be plentiful until the first quarter of 2004, a GM spokesman says.) Then have your dealer replace the hazard-warning switch. If your lights have failed, contact your dealer promptly for repairs.

'02-'03 Nissan Altima

In extreme cold, engine could suddenly stall, resulting in possible crash.

Models: 377,000 cars made 8/01 to 5/03 and sold or registered in Alaska, Colo., Conn., Idaho, Ill., Ind., Iowa, Kan., Maine, Mass., Mich., Minn., Mo., Mont., N.D., Neb., N.H., N.J., Ohio, Pa., R.I., S.D., Utah, Va., Wisc., and Wyo. Hazard exists because moisture in fuel tank could freeze and form ice crystals. The crystals could obstruct the suction opening of fuel pump, blocking the flow of fuel to engine.

What to do: Have dealer install screen at suction opening of fuel pump to prevent ice crystals from blocking opening.

Segway Human Transporter (HT)

With low batteries, device may not deliver power to speed up or pass obstacles, causing rider to fall off.

Products: 6,000 Segway HT R67 (I Series) models sold 3/02 to 9/03 through dealers and



retailers. Recall also includes all e167 (e Series) models and R67 models sold to commercial users, and all p133 (p Series) models sold to consumers in test markets.

What to do: Call Segway at 877-889-9020 weekdays from 8 a.m. to 8 p.m. to arrange for a free software upgrade. Consumer Reports tested the Segway for an October report and did not experience this problem.



HOUSEHOLD PRODUCTS

Black & Decker 18-volt cordless drill/drivers

Switch could overheat and catch fire.

Products: 265,000 tools sold 9/97 to 2/02 at home centers, hardware stores, and mass-merchandise stores for \$50 to \$80. Recalled devices are orange or jade and have "Black & Decker" printed on body. The following are subject to recall:

• Model CD1800 (orange); date codes 2001952-20020652

• Model P53700 (jade); date codes 973652-983052

• Model P53725 (jade); date codes 20003852-20003652

• Model P53750 (jade); date codes 20002454-20005252

Model number appears on nameplate on side of drill; date code is printed on bottom of handle where battery is inserted. Remove the battery to see the date code. Black & Decker has received 20 reports of melting, smoking, or fire, including two minor burn injuries.

What to do: Stop using the drill, remove the battery pack, and call the company at 866-621-5444 to



arrange for free repair. For more information, visit www.blackanddecker.com.

Weber Summit and Victrex gas grills

Under certain conditions, glass cover and other parts of thermometer could break.

Products: 43,000 Summit grills sold 8/02 to 8/03 for \$900 to \$1,700 and 1,450 Victrex grills sold 1/01 to 7/03 for \$4,000 to \$6,000.

These were sold nationwide at home centers and at hardware, appliance, and specialty stores. Weber-Stephen, the manufacturer, has received five reports of thermometers breaking, resulting in two injuries. Recall includes the following:

• Summit models 5210001, 5310001, 5220001, 5320001, 5230001, 5330001, 5260001, 5360001, 5270001, 5370001, 5290001, and 5390001, bearing serial numbers beginning with DT. Model and serial numbers are on the outside right panel of the storage cart. Grill is stainless steel with four burners (Silver series) or six burners (Gold series). The Weber logo appears prominently on lid.

• On Victrex grills, Weber name appears only on a label inside access door on right side of unit, where model and serial numbers are located. Affected grills are models 360201, 360102, 370201, 370102 and 370299, with serial numbers beginning with DA, DL, and DT. Grills are in four-burner, 44-inch configuration of six-burner, 56-inch design. The Victrex is stainless steel and has rear-mounted infrared burner and rotisserie.

What to do: Call manufacturer at 866-249-3237 for free replacement thermometer. For information, visit www.weber.com. Company advises consumers against using grill until new thermometer is installed. Consumer Reports tested the Summit for a June grills report and did not experience a problem with the thermometer.

TO REPORT a dangerous vehicle or auto product, call the Department of Transportation Auto Safety Hotline at 888-327-4236. To report a dangerous household product, call the Consumer Product Safety Commission at 800-638-2772, then press 1, followed by 300. Past recalls are available free in searchable form at www.ConsumerReports.org.

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