



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100079

Date Received

2004 FEB 10 5:04
04 DEC 2003

Repository ☐

Reference No.
10050058

OWNER INFORMATION (Type or Print)

Name

Address

City

SPRING CITY

State

TN

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 1/1/04

VEHICLE INFORMATION

17 digit vehicle identification number located at bottom of windshield on driver's side

3FAFP31372

Make

FORD

Model

FOCUS

Model Year

2002

Date Purchased

1-28-02

Dealer's Name and Telephone Number

Dora Stallings Ford

Engine:

No. Cylinders 4

Fuel Type:

Gas

Original Owner

☒

Dealer's City

Oak Ridge

State

TN

Zip Code

37830

Transmission Type

AUTOMATIC

☒ Anti-lock Brakes☒ Cruise Control

Powertrain

UNKNOWN

Vehicle Component Code

185000 VEHICLE SPEED CONTROL: CRUISE CONTROL

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

04-DEC-2003

Failure Mileage

7000

Failure Speed

50 mph

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18ABC036)

☐ Original Equipment☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;

Low parts number or product (and if old part is available).

I frequently when I find it necessary to engage the air conditioner at highway speeds, I under the engine up, and re-engage the transmission in Drive. On my husband's Camry LE, the Cruise Control is of course interlocked with the transmission lever, and the Cruise Control disengages. Not so on my 2002 Focus! When I disengaged the transmission, the engine began racing uncontrollably. I instinctively turned off the ignition, so I was traveling at 50 mph without power steering and with limited power braking! I consider this a very dangerous condition, caused by a stupid omission in the logic design of the Cruise control system.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.