



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received

04-DEC-2003

Repository ☐Reference No.
10050025

OWNER INFORMATION (Type or Print)

Name

Address

City

LA VERGNE

State TN

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 12/19/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

PLEASE FILL IN

WDBG6A51662

Make

MERCEDES BENZ

Model

500

Model Year

1994

Date Purchased

12-14-02

Dealer's Name and Telephone Number

Brentwood Auto Sales Inc

Engine:

No. Cylinders

8

Fuel Type:

Super
Unleaded
Gasoline

Original Owner

☐

Dealer's City

Brentwood

State

TN

Zip Code

Transmission Type

Manual

☒ Antilock Brakes☒ Cruise Control

Powertrain

Vehicle Component Code

110000 ELECTRICAL SYSTEM

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

21-NOV-2003

Failure Mileage

163000

Failure Speed

35

ISC Actuator And The ISC Module

Indicator is THE ASR light on DASH Panel

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

N/A - LAMPED

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19A9C036)

☐ Original Equipment☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(es).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING 35 MPH, THE VEHICLE ASR SENSOR LIGHT COMES ON. AS A RESULT THE VEHICLE WOULD STALL THE CAUSE HAS YET TO BE DETERMINED. PLEASE PROVIDE ADDITIONAL INFORMATION. MPH

I TOOK MY VEH TO THE NEAREST MERCEDES SPECIALIST THEY ARE IN LAVERGNE TN WHERE I LIVE. I GOT AN EST ON THE REPAIR. I WAS NOT ABLE TO GET VEH FIX AT THAT TIME. I WAS JUST STARTING A NEW JOB ON 12/22/03 I NEED TO MAKE UP \$2,250.00 JUNE. I CALLED DIAN YIGER (CHRYSLER THE OWNERS OF MERCEDES) THEY OFFERED NO HELP IN RESOLVING THIS PROBLEM I WAS ONLY TOLD THAT THERE WAS NOT A RECALL ON MY MODEL VEH. FOR THIS PART.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**