



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received

Repository ☐

JAN 18 2003 2:07 PM

Reference No.
10050020

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City SHIPPENVILLE State PA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of [REDACTED] the vehicle manufacturer.
Signature of Owner [REDACTED] Date 12/18/02

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
PLEASE FILL IN

Make
CHRYSLER

Model
300M

Model Year
1999

Date Purchased

Dealer's Name and Telephone Number

Fletcher's Garage

Engine:

No. Cylinders

Fuel Type:

Original Owner
☐

Dealer's City

FLY BURK PA 14231

State PA

Zip Code 14231

Transmission Type

☐ Antilock Brakes

Powertrain

Vehicle Component Code

201000 WHEELS:RIM

☐ Cruise Control

Multiple Failure: 10

FAILED COMPONENT(S) / PART(S) INFORMATION

Incident Date(s)
03-DEC-2003

Failure Mileage
67800

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☒ Original Equipment

☐ Prior Repair 10-12X1

Failure Location: ALUMINUM ALLOY WHEELS

Tire Component Code

Tire Failure Type: WILL NOT HOLD
SEAL IN COLD WEATHER

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

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0

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

THE CONSUMER STATES SHE HAS TO REPLACE ALL FOUR TIRES EVERY SIX MONTHS. THE DEALER STATES THE RIMS ARE CORRODED WHICH
CAUSES A LEAKAGE. PLEASE PROVIDE ADDITIONAL INFORMATION. *PH

THE RIMS ARE DEFECTIVE - IN
WARM WEATHER THEY ARE FINE AS SOON AS IT GETS
COLD WE MUST CHECK TIRE PRESSURE EVERY DAY -

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I Buy Tires from KOHLER TIRES IN SHIPPENSBURG PA 814-782-6262
WE HAVE REPLACED TIRES ON THIS CAR MORE TIMES THAN WE
HAVE IN ALL OTHER VEHICLES COMBINED THAT WE HAVE OWNED.

It is not the fault of the car —

It is the RIMS THEY CORRODE !!
CORROSION CAUSES THE TIRES TO
LOSE SEAL WITH THE RIMS

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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DASH2DOT

and dial toll free at

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1-888-327-4238

DOT Auto Safety Hotline
(DASH) 2 DOT



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