



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received

5 14 9: 45

03-DEC-2003

Repository ☐

Reference No.
10050005

OWNER INFORMATION (Type or Print)

Name

Address

City

LIGHTHOUSE POINT

State FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA (NHTSA-1001) NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 12/12/03

VEHICLE INFORMATION

17 digit vehicle identification number located at bottom of windshield or driver's side

1G6CS1441

Make

ISUZU

Model

HOMBRE

Model Year

1997

Date Purchased

9/97

Dealer's Name and Telephone Number

King 155424

Original Owner

☒

Dealer's City

Fort Lauderdale

State

FL

Zip Code

Engine:

No. Cylinders

4

Fuel Type:

Gasoline

87 Oct

Transmission Type

5 SPEED

☒ Antilock Brakes

☐ Cruise Control

Powertrain

2 WHEEL
DRIVE (REAR)

Vehicle Component Code

062200 ENGINE AND ENGINE COOLING; COOLING SYSTEM: FAN

Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

1/1/00
1/23/00
3/2/00

Failure Mileage

31,000
31,000
31,000

Failure Speed

UNAVAILABLE

ENGINE FAN 3X

ENGINE FAN CLUTCH 3X

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R16)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(es).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

CONSUMER WAS COMPLAINING ABOUT FANS THAT SPLIT AND BREAK APART. THIS OCCURRED ON THREE SEPARATE OCCASIONS. FANS WERE BEING REPLACED EVERY 30,000 MILES TO 40,000 MILES. MANUFACTURER REPLACED THE RADIATOR, BUT WOULD NOT REPLACE THE FANS OR THE FAN CLUTCH. *AK*AK

ALSO, AFTER THE 2ND FAN, ON MY WAY HOME FROM THE DEALERSHIP THE ENTIRE FAN FELL OFF THE FRONT OF THE ENGINE. THEY SAID THE TENSION PULLEY BROKE, AND MADE ME PAY FOR A NEW ONE IN ADDITION TO PAYING FOR THE FAN THE DAY BEFORE. THIS IS RIDICULOUS!

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

[REDACTED]
LIGHTHOUSE POINT, FLORIDA
[REDACTED]

U.S. DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION, NUS-216
400 7TH STREET, SW
WASHINGTON, DC 20590

DEAR SIR,

ENCLOSED ARE 2 OF 3 RECEIPTS, THE 1ST
FAN WAS REPLACED BY KING AUTO MALL IN
FORT LAUDERDALE FLORIDA THE RECEIPT I DON'T
HAVE. KING AUTO MALLS WHERE THE VEHICLE
WAS PURCHASED! THEY NEVER GAVE ME A RENT
A CAR WHILE I HAD TO WAIT DAYS FOR NORMAN'S
CAR RENT A CAR WAS TO BE INCLUDED WITH MY 15024
PROTECTION PLAN, BUT WAS NOT; ALSO THE DEALERSHIP
WAS VERY UNFRIENDLY) TOM BRIDGETT BUCHHEIM,
DID THE 2ND FAN (RECEIPT INCLUDED) THE 3RD FAN
WAS REPAIRED BY GLOBE'S AUTO CARE (RECEIPT INCLUDED)!

IN ADDITION TO FANS, 2 FAN CLUTCHES AND 3 FAN
BELTS HAD TO BE REPLACED, NOT TO MENTION VEHICLE
TIME LOST, LOSS OF WORK AND TOWING EXPENSES
MY 24 HOUR PHONE [REDACTED]

I APPRECIATE YOUR CONCERN ON THIS MATTER!
THANK YOU!

INCIDENT DATES

Sincerely,
[REDACTED]

#1 1998/1999

#2 10.3.2000

#3 3.11.2003

		Isuzu Protection Plan	
ISUZU		Isuzu Leasing Motors Inc.	
Identification Card			
CUSTOMER NAME		PLAN YEAR	
[REDACTED]		97	
VEHICLE IDENTIFICATION NUMBER		TERM RELEASE	
1GGCS1441V [REDACTED]		72/75,000	
DATE PLAN EXPIRES		DEDUCTIBLE	
08/06/2003		SELECT \$50.00	

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**