



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

2004 FEB 10 PM 1:45

03-DEC-2003

Repository ☐

Reference No.
10060004

OWNER INFORMATION (Type or Print)

Name

Address

City

WEST PALM BEACH

State FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?

☒ YES

☐ NO

In the absence of a signature, please print your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/2/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side

2FABP76F0J

Make

FORD

Model

COUNTRY SQUIRE

Model Year

1988

Date Purchased

7/2003

Dealer's Name and Telephone Number

Engine:

No. Cylinders

8

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

Vehicle Component Code

181000 TIRES:TREAD/BELT

Automatic

☒ Cruise Control

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

03-DEC-2003

Failure Mileage

Failure Speed

70

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

CONTINENTAL

Tire Model (Name or Number)

CONTINENTAL

Tire Size (Example P215/65R15)

P215/70R15

DOT No. (Example: DOTM18ABC036)

☒ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

190000 TIRES

Tire Failure Type

LOST TREAD

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING 70 MPH RIGHT REAR TIRE RUBBER CAME OFF. CONSUMER WAS ABLE TO PULL OVER TO THE SHOULDER AND CHANGE THE TIRE. CONTINENTAL P215/70R15. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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(1-888-327-4238)
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Reference No.
10050004

OWNER INFORMATION (Type or Print)

Name

Address

City

WEST PALM BEACH

State FL

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorized signature, please print your name or address to the vehicle manufacturer.
Signature of Owner [Signature] Date 11/5/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2FABP76F0J

Make

FORD

Model

COUNTRY SQUIRE

Model Year

1998

Date Purchased
7/2003

Dealer's Name and Telephone Number

Engine:

No. Cylinders

Fuel Type:

Original Owner
☐

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

Vehicle Component Code

191000 TIRES/TREAD/BELT

Multiple Failure: 1

☒ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

03-DEC-2003

Failure Mileage

Failure Speed

70

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

CONTINENTAL

Tire Model (Name or Number)

CONTINENTAL

Tire Size (Example P215/65R15)

P215/70R15

DOT No. (Example: DOTM19ABC038)

☒ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

191000 TIRES

Tire Failure Type Lost Tread

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING 70 MPH RIGHT REAR TIRE RUBBER CAME OFF. CONSUMER WAS ABLE TO PULL OVER TO THE SHOULDER AND CHANGE THE TIRE. CONTINENTAL P215/70R15. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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[REDACTED]
West Palm Beach, FL
[REDACTED]

January 14, 2004

Alberto A. Jiminez, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement
400 Seventh Street, S.W.
Washington, D.C.

Dear Mr. Jiminez:

Enclosed are two incident reports with two Continental tires. The first incident was September 1, 2003, and the second incident happened on September 22, 2003.

Both tires were on the rear of a 1988 Ford Country Squire, Crown Victoria Station Wagon that was purchased in June 2003.

I went to Sears to replace the tire which had lost all its tread. The Assistant Manager at Sears Tire Shop saw the treadless tire still inflated and stated it had to be a defective tire to lose its tread and remain inflated. He advised me to contact Continental Tire Co. ("Continental") so I did and they told me that Continental would have to inspect the tire. They said they would send me a claim form and a shipping label for the tire.

While waiting to hear from Continental on the first claim, I lost tread on a second tire. I went to Sears to replace the tire and was told by the Assistant Manager this was also a defective tire because it lost tread and it was still inflated. I contacted Continental and they sent me another claim form and shipping label.

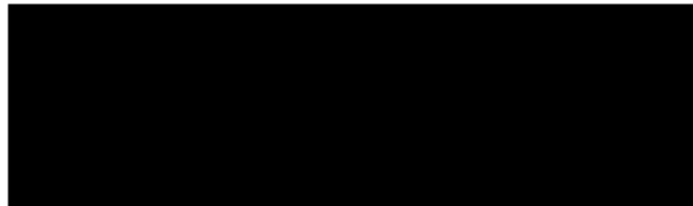
Continental sent me their inspection report on the first tire stating that what happened was not their fault and would not compensate me for the loss of the tire or the damage to the car. They stated that they would return the tire if I wanted them to and I requested that they do so. I now have the first tire.

On or about November 10, 2003, I received the inspection report on the second tire and was dissatisfied with the \$13.61 in compensation they were willing to pay me. I called Continental and told them I was not willing to take the compensation offered, and that they should return the tire to me. When, after two weeks I had not received the tire, I called Continental once again, and was advised that it would be sent shortly. After waiting another two weeks, I again contacted Continental and was told that they were sorry, but the tire had been destroyed. At that time I asked if they would be willing to

compensate me for a replacement tire, and they advised that they were only willing to pay me the original offer of \$13.61. I advised them that I had a third tire from the same group as the other two tires, which tire had also lost tread and I did not trust it. Continental said that they were unwilling to do anything because as far as they were concerned, there was nothing wrong with the tires, and that in their opinion, nothing would happen to the third tire.

In both of these incidents, the tires remained inflated and did not lose air. When I received the reports from Continental, they each stated that both tires had lost air, and consequently lost their tread, which is not the case. In the opinion of two tire suppliers, both tires were defective and should have been replaced. In addition, Continental should be required to compensate me for the third tire, and repair the damage to my automobile caused when the tread came flying off the tire during the first incident.

Very truly yours,



Continental TIRE

Service Center

September 8, 2003

[REDACTED]
Orlando, FL
Re Claim [REDACTED]

Dear [REDACTED]

Thank you for bringing this incident to our attention. Continental Tire North America, Inc. fully investigates every claim.

In order to process your claim please complete and return, via US Mail, the enclosed Claim Information Report along with a copy of your insurance coverage showing your deductible, a copy of the estimate for vehicle damage prepared for your insurance company, photographs of the vehicle damage, a copy of the police report if one was completed, and copies of all medical records and billing if applicable. **The Claim Information Report must be completely filled out.** We cannot begin the review process without this vital information.

Enclosed please find a prepaid shipping tag for your use in forwarding the subject tire to our Charlotte facility for examination. The label is to be placed on the tread area of the tire. Please tape over the label with clear tape to ensure it does not come off the tire. Shipping instructions are included on the back of the label. It is not necessary to put the tire in a box; however, you may need to tape around the tire with clear tape to secure the tire.

Our examination of the subject tire and request for subsequent documents should not be construed as our admission of liability. Please keep in mind that any tire, no matter how well constructed, may fail in use as a result of punctures, cuts, impact damage, improper inflation, or other conditions from use or misuse which we are not responsible.

If we have not received your tire, and the documents listed in paragraph two within three months from the date of this letter, your claim will be considered closed, and no consideration for reimbursement will be made.

Once we have received the subject tire, and the documents listed in paragraph two, please allow thirty business days to process your claim. We will notify you of our findings by mail. If you have any questions please contact us at 800-266-5139.

Sincerely,
Warranty Claim Department
Continental Tire North America, Inc.
ServiceCenter@conti-na.com

PDC01 Rev. 2 08/03

Continental Tire North America, Inc.
1950 Continental Blvd.
Charlotte, NC 28273

800-266-5139
704-588-8476 Fax

The Motorist's Tire Care and Safety Guide on Auto and Light Truck Tire Care and Safety is available in the United States by writing the Tire Industry Safety Council, P.O. Box 3147, Medina, Ohio 4428.



CLAIM INFORMATION REPORT

THIS REPORT MUST BE COMPLETED IN ORDER TO PROCESS YOUR CLAIM

CUSTOMER NAME (FIRST, MIDDLE & LAST):		CLAIM NUMBER:	CLAIM REPORT DATE: 9/4 or 9/5/03
ADDRESS:		CITY, STATE & ZIP ORLANDO, FL.	
CUSTOMER PHONE NUMBER:	NAME OF DRIVER:	INSURANCE AGENT & PHONE NUMBER:	
INSURANCE COMPANY:	ADDRESS:	POLICY NUMBER:	
HAVE YOU FILED A CLAIM WITH YOUR INSURANCE COMPANY? YES ☐ NO ☒		IF YES, WHAT IS YOUR DEDUCTIBLE?	
INCIDENT INFORMATION			
LOCATION OF INCIDENT (EXACT LOCATION OF INCIDENT - STREET OR HIGHWAY) I-95 - NEAR MELBOURNE, FL. EXIT		DATE & TIME OF INCIDENT: 9/1/03 APPROX. 10:30 PM	
CITY AND STATE WHERE INCIDENT OCCURRED:			
DESCRIPTION OF INCIDENT: SEE ATTACHED PAGE			
WAS THE INCIDENT REPORTED TO THE POLICE? YES ☐ NO ☒		WERE THE POLICE AT THE SCENE? STOPPED TO ASSIST YES ☒ NO ☐ CHANGING TIRE - ONLY	
PLEASE LIST ALL PASSENGERS IN VEHICLE:			
WAS ANYONE INJURED? IF YES, WHO WAS INJURED? YES ☐ NO ☒			
PLEASE DESCRIBE THE NATURE OF THE INJURY:			
DID THE INJURED PARTIES SEEK MEDICAL TREATMENT? IF YES, WHEN AND WHERE? YES ☐ NO ☐			
ARE YOU OR ANYONE DESCRIBED ABOVE FILING AN INJURY CLAIM? YES ☐ NO ☒		IF YES, PLEASE PROVIDE THE NAME OR NAMES OF WHO IS FILING AN INJURY CLAIM:	
VEHICLE INFORMATION			
VEHICLE MAKE FORD	VEHICLE YEAR 1988	VEHICLE MODEL LTD. CROWN VICTORIA SW	RELEASE 18990
VEHICLE VIN 2FABP76F0J		APPROXIMATE COST OF VEHICLE DAMAGE: \$555.49 PLUS REPAIRED TIRE #4/26	
WAS THERE ANOTHER VEHICLE INVOLVED? YES ☐ NO ☒		IF YES, APPROXIMATE COST OF SECOND VEHICLE DAMAGE:	
TIRE INFORMATION			
MFG. BRAND CONTINENTAL	SIZE P215/70R15	TYPE LTE-3000	DOT #: ADA33 ED 108
TIRE POSITION (PLEASE CIRCLE ONE)			
LEFT FRONT	RIGHT FRONT	LEFT REAR	RIGHT REAR
		DUALY LEFT REAR INSIDE	DUALY LEFT REAR OUTSIDE
		DUALY RIGHT REAR INSIDE	DUALY RIGHT REAR OUTSIDE
		9/16/03 DATE	

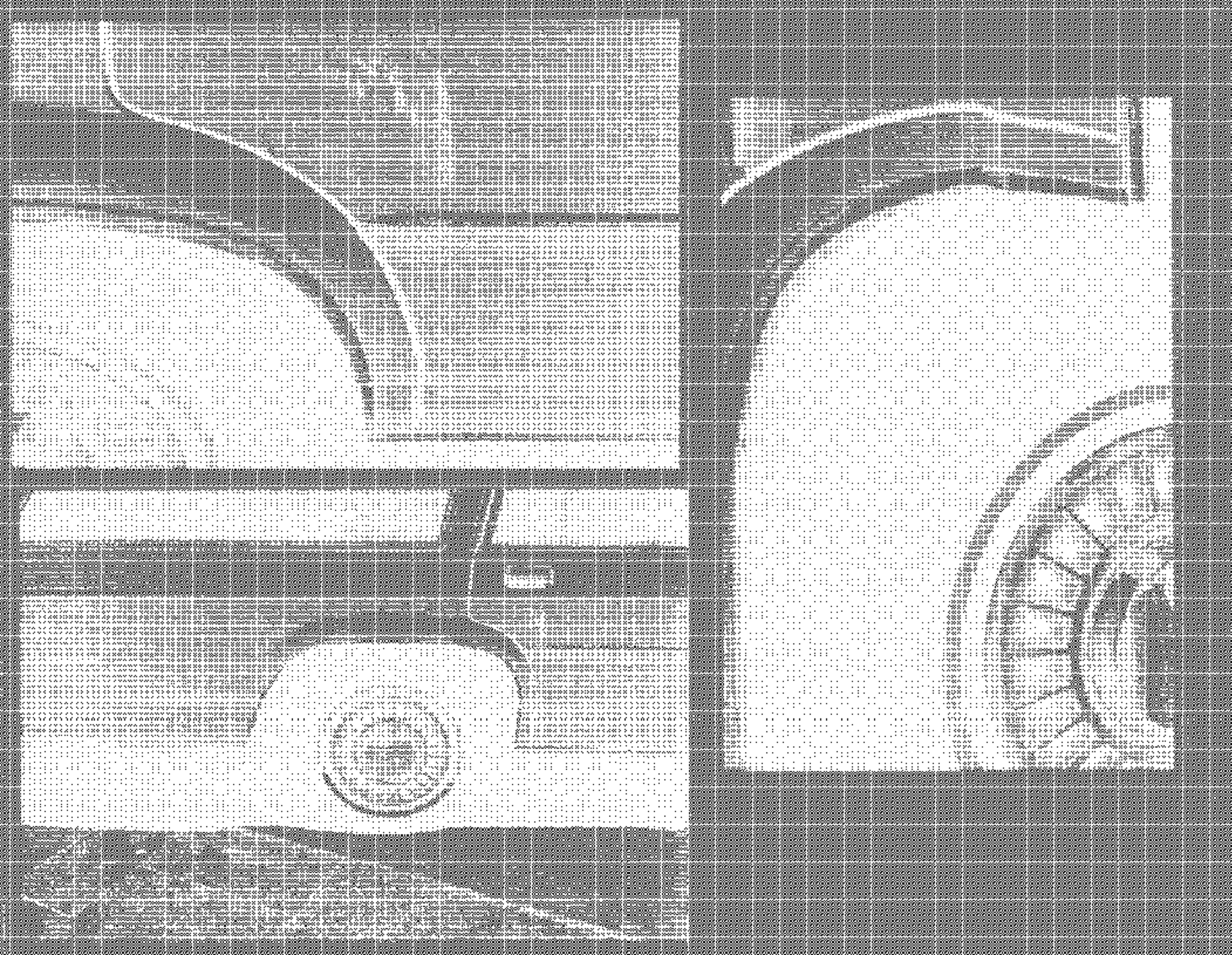
Description of Incident

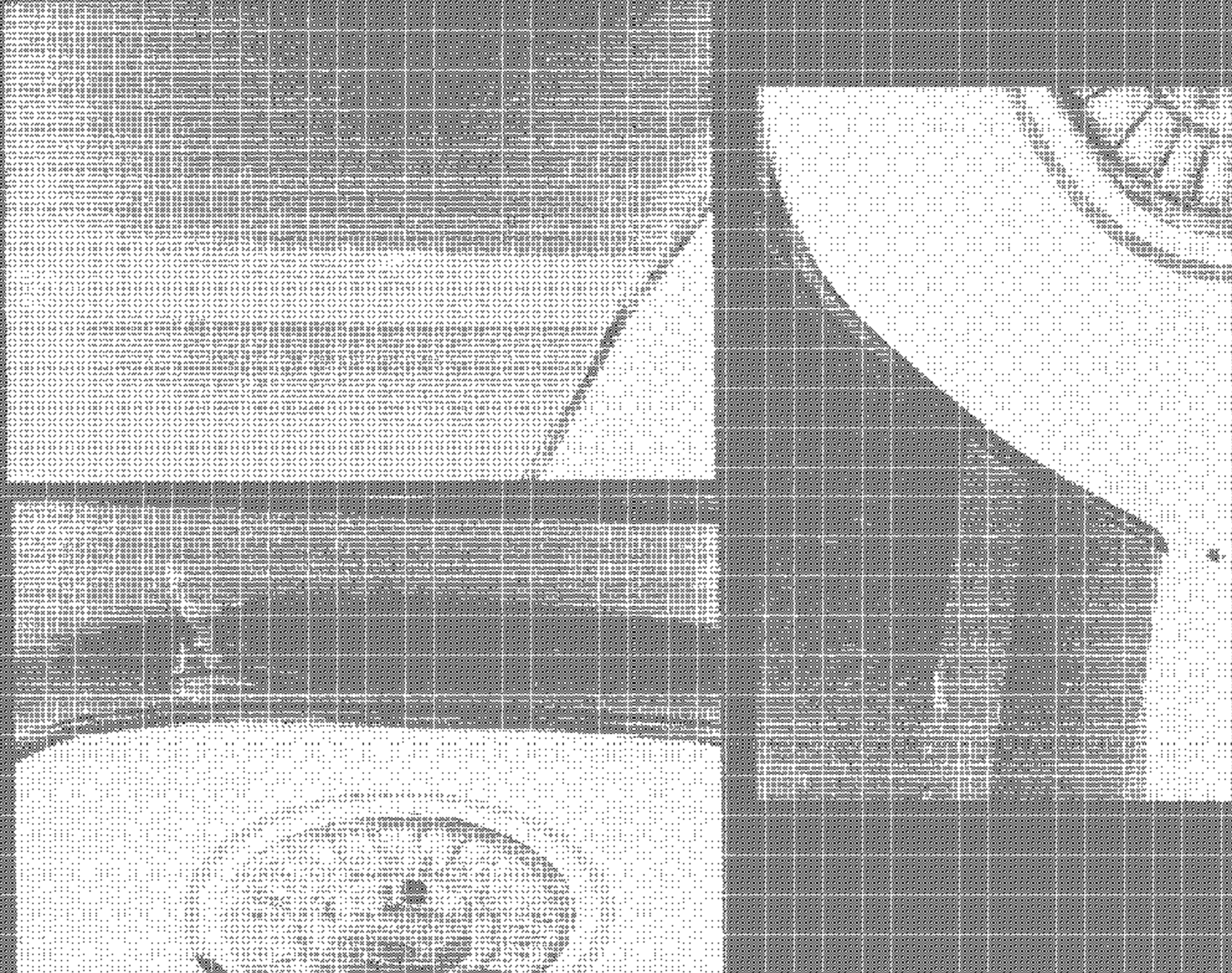
While driving on I-95 near Melbourne, FL, I suddenly heard a loud noise & felt something hit the right rear side of the car 4 or 5 times very hard. I immediately pulled off the road onto the shoulder & stopped. I got out & started inspecting the car. I first checked the tires and saw they were all inflated. I then noticed the right rear quarter panel had some very black marks on it. I then went to the rear of the car & started looking underneath & noticed the thread was gone from the right rear tire. I then pulled out the spare tire & jack & proceeded to remove the right rear tire.

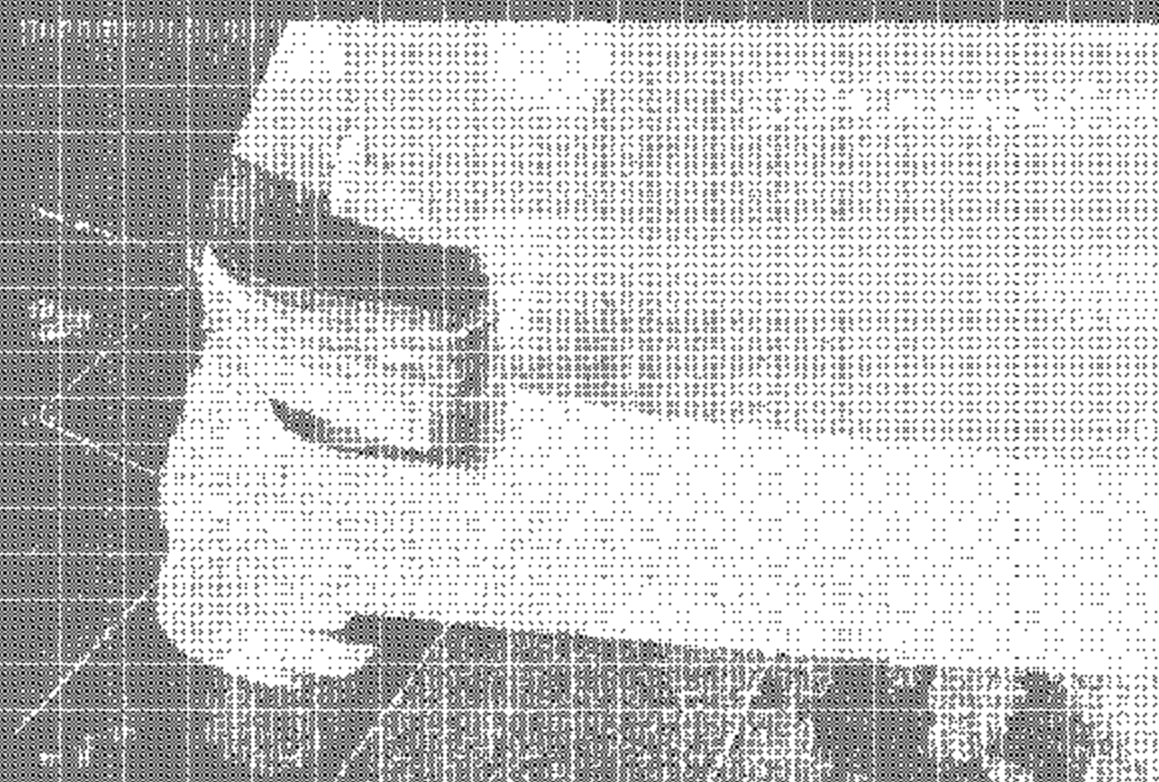
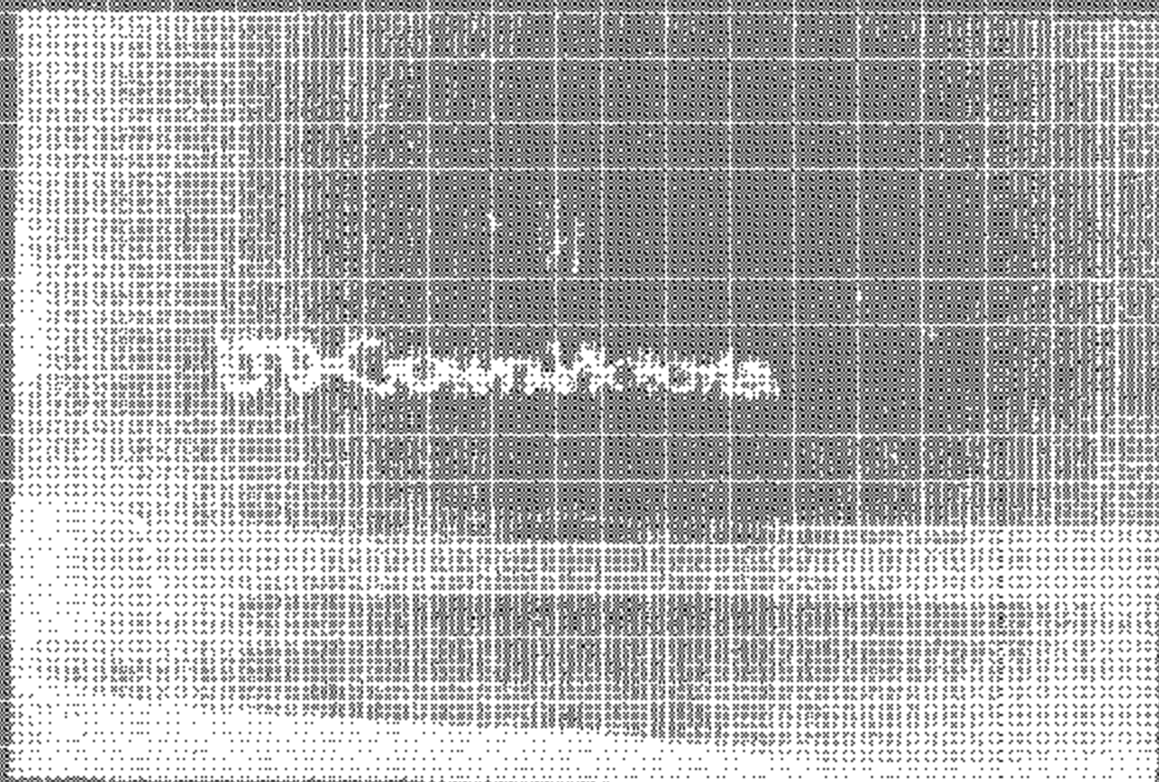
While changing the tire, a Deputy Sheriff pulled up & stated he saw our hazard lights were on & stopped to see if he could be of assistance. When he saw the tire he stated we were fortunate that it did not blow-out. He stayed until we changed the tire & got back on the highway. The Deputy did not make an incident report.

Enclosed are photos of Damage to auto & repair estimate. Also cost of replacing tire to be used as spare tire. Enclosed are eight (8) photos.









09/12/2003 at 02:02 PM
10346

Job Number:

PRELIMINARY ESTIMATE

1988 FORD LTD CROWN VICTORIA 8-5.0L-FI 4D WGN SILVER Int:BLK

FAILURE TO USE THE INSURANCE PROCEEDS IN ACCORDANCE WITH THE SECURITY AGREEMENT, IF ANY, COULD BE A VIOLATION OF S. 812.014, FLORIDA STATUTES. IF YOU HAVE ANY QUESTIONS, CONTACT YOUR LENDING INSTITUTION. IF A CHARGE FOR SHOP SUPPLIES OR HAZARDOUS OR OTHER WASTE REMOVAL IS INCLUDED ON THIS ESTIMATE, PLEASE NOTE THE FOLLOWING: "THIS CHARGE REPRESENTS COSTS AND PROFITS TO THE MOTOR VEHICLE REPAIR FACILITY FOR MISCELLANEOUS SHOP SUPPLIES OR WASTE DISPOSAL." IF A CHARGE FOR NEW TIRES OR A NEW OR REMANUFACTURED LEAD-ACID BATTERY IS INCLUDED ON THIS ESTIMATE, PLEASE NOTE THE FOLLOWING: A \$1.00 FEE FOR EACH NEW MOTOR VEHICLE TIRE SOLD AT RETAIL IS IMPOSED ON ANY PERSON ENGAGING IN THE BUSINESS OF MAKING RETAIL SALES OF NEW MOTOR VEHICLE TIRES WITHIN THE STATE OF FLORIDA. FLORIDA STATUTES TITLE XXIX CHAPTER 403.718. A \$1.50 FEE FOR EACH NEW OR REMANUFACTURED LEAD-ACID BATTERY SOLD AT RETAIL IS IMPOSED ON ANY PERSON ENGAGING IN THE BUSINESS OF MAKING RETAIL SALES OF NEW OR REMANUFACTURED LEAD-ACID BATTERIES WITHIN THE STATE OF FLORIDA. FLORIDA STATUTES TITLE XXIX 403.7185.

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide DE2JA79 Database Date 8/2003 and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. Non-Original Equipment Manufacturer aftermarket parts are described as AM, Qual Repl Parts or Comp Repl Parts which stands for Competitive Replacement Parts. Used parts are described as LKQ, Qual Recy Parts, RCY, or USED. Reconditioned parts are described as Recon. Recored parts are described as Recore. NAGS Part Numbers and Prices are provided from National Auto Glass Specifications, Inc. Pound sign (#) items indicate manual entries.

Pathways - A product of CCC Information Services Inc.

UPS DRIVER INSTRUCTIONS: YOU ARE AUTHORIZED TO
ACCEPT THIS PACKAGE WITHOUT A PICKUP RECORD.

A.R.S.

FROM:

Name:

Street:

City:



Orlando, FL

Code:

SHIP

SERVICE CENTER

TO:

CONTINENTAL GENERAL TIRE INC.
1950 CONTINENTAL BLVD

CHARLOTTE NC 28273 6390



NC 282 9-21



UPS GROUND

TRACKING #: 1Z E7E 287 06.0013 0045

3251004



UPS Authorized Return Service™

WAL 21.0A 01/2003

0110014302W

REF #:

*Shipping Label - Supplied by Continental TIRE
TIRE shipped to Continental General Tire Co.*

Continental **TIRE**

Service Center

October 2, 2003

[REDACTED]
Orlando, FL [REDACTED]

Re: Property Damage Claim [REDACTED]
Tire: P215/70R15, Conti LTE 3000, ADM33CU1098

Dear [REDACTED]

Thank you for the opportunity to evaluate the tire shown above.

We have completed the technical examination of your tire. The examination revealed no workmanship and/or material related conditions that could have contributed to the failure of your tire.

The examination revealed the tire failed due to a previous puncture in the tread area. Road hazard damage, such as a puncture, can cause gradual air loss, which leads to the tire being operated under inflated. This results in high operating temperatures exceeding the tires capabilities, causing internal structural damage. The structural damage that occurred at the time the tire was punctured may not be evident. Continued service use may further weaken the tire structure, which may result in a tire failing in the same manner as yours.

Based upon the results of our examination, this is a service-related condition beyond the control of the manufacturer. Therefore, we must respectfully deny your claim. Please refer to the enclosed Limited Warranty and Adjustment Policy brochure under the topic what is *not covered*. Additionally, for your reference, we have also included a copy of the RMA Motorist Tire Care and Safety Guide.

The subject tire will be held for thirty (30) days from the date of this letter and then disposed. Should you have any questions or wish to have the subject tire returned to you, please contact us at 800-266-5139.

Sincerely,
Warranty Claim Department
Continental Tire North America, Inc.
ServiceCenter@conti-na.com

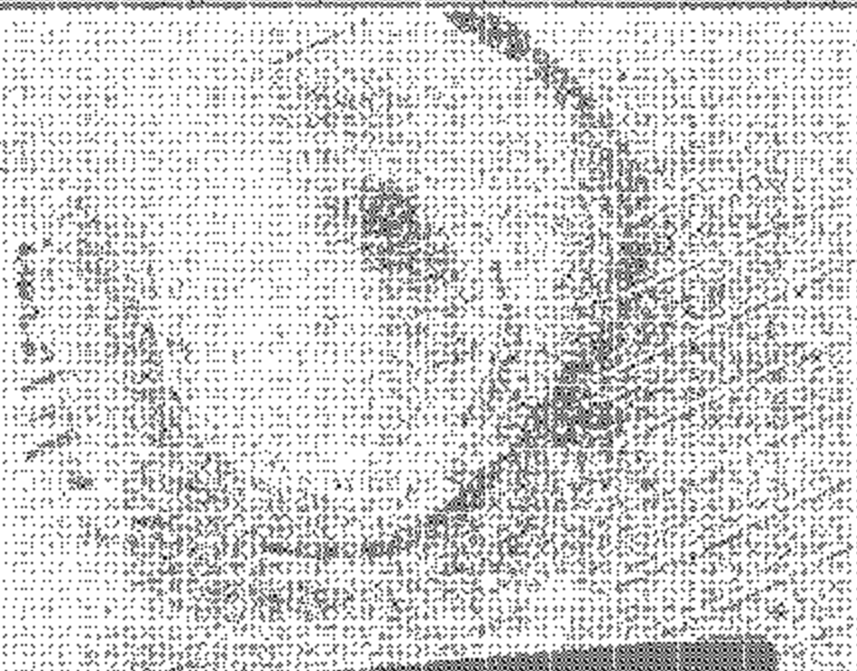
PDC31 Rev 1 08/03

Continental Tire North America, Inc.
1950 Continental Blvd.
Charlotte, NC 28273

800-266-5139
704-588-8476 Fax

The Motorist's Tire Care and Safety Guide on Auto and Light Truck Tire Care and Safety is available in the United States by writing the Tire Industry Safety Council, P.O. Box 3147, Medina, Ohio 44228.

300 1575



3257 004



Warranty Claim Depart.
Continental Tire North America
1950 Continental Blvd.
Charlotte, N.C. - 28273

[REDACTED]
2ND TIRE

On Sept. 22, 2003, Approx. 4:30 PM, I WAS traveling on Hwy 420, in Florida. As I approached Hwy 50 the car began shaking. I pulled off ~~the~~ the road, on Hwy 50 just E. of Bithlo, FL, & stopped. I got out of the car & made an inspection of the tires & underneath the car, but could not see anything wrong. I got back in the car & drove about 300 ft when I heard a loud noise & felt something hitting the underside of the car in the rear. I immediately pulled off the Hwy & stopped. I got out & looked at the left rear tire. The thread had pulled loose from the tire, but the tire did not go flat. I took the tire off & put on my spare tire & proceeded home.

I called your office on Sept. 23rd & talked to a young lady & told her what had happened. I told her the tire was ruined, but there was no damage to the car & I needed to get a tire to replace the ruined one. She said she would send me a shipping label & to send it in.

I received the label & sent ^{the tire} to your address. Enclosed is a sales slip for the tire I bought to replace the one I sent to you. I still have one tire of the same group of which I now carry as a spare. I would like ^{you} to replace it with another tire.

Sincerely,

[REDACTED]
Orlando, FL

UPS DRIVER INSTRUCTIONS: YOU ARE AUTHORIZED TO
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A.R.S.

FROM: Name:

Street:

City:

Orlando, FL

Code:

SHIP

SERVICE CENTER

TO:

CONTINENTAL GENERAL TIRE INC.
1950 CONTINENTAL BLVD

CHARLOTTE NC 28273 6390



NC 282 9-21



UPS GROUND

TRACKING #: 1Z E7E 287 06 0012 8692 *3251004*



UPS Authorized Return Service™

Y96L 21 0A 01/2000

0111854.2

REF #:

*2nd
Tire
Shipping LABEL
Supplies by Continental Tire*

Continental TIRE

Service Center

October 20, 2003

[REDACTED]
Orlando, FL [REDACTED]

Claim [REDACTED]

Dear [REDACTED]

We have completed the technical examination of your tire. The technical examination revealed no workmanship and/or material related condition that could have contributed to the failure of your tire.

As a demonstration of goodwill, we are offering you the amount of \$13.61 (see below). This payment should not be interpreted as an assumption of liability on the part of Continental Tire North America, Inc.

Enclosed please find a Release and Settlement Agreement that must be signed, and then returned to us at your earliest convenience. Once we receive the executed Release and Settlement Agreement we will have a check authorized and sent to you.

Should you have any questions or need any further information, please do not hesitate to contact us at 800-266-5139.

Sincerely

Warranty Claim Department
Continental Tire North America, Inc.
ServiceCenter@conti-na.com

(Insert Breakdown of Amount. Only Items paid will be shown)

\$ for Deductible, for Vehicle
\$ 13.61 for Tire Replacement
\$ for Rental
\$ for Other Cost not Included above

PDC12 Rev. 2 08/03

Continental Tire North America, Inc.
1950 Continental Blvd.
Charlotte, NC 28273

800-266-5139
704-588-8476 Fax

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Continental TIRE

Service Center

RELEASE AND SETTLEMENT AGREEMENT

FOR AND IN CONSIDERATION of the sum of Thirteen and 61/100 Dollars (\$13.61) from Continental Tire North America, Inc., a corporation headquartered in North Carolina, the receipt of which I hereby acknowledge, I do hereby for myself, my heirs, executors, administrators and assigns, release and forever discharge Continental Tire North America, Inc., its parent, allied and associate companies, agents, servants, employees, officers, directors and shareholders (hereinafter collectively referred to as "Releasees") from any and all property damage and/or personal injury claims, demands, actions, causes of action, lawsuits, losses, and expenses of whatsoever kind or nature, for or on account of anything that has occurred prior to the date of this Release or may occur in the future without limiting the general nature of the foregoing and specifically for any claim based upon the automobile accident which occurred on Interstate 95, in or near Melbourne, Florida, on or about September 1, 2003 involving a Conti LTE 3000, P215/70R15, DOT A3M3C3D1098.

I have taken this action freely, and it is not based on any other agreements, representations or statements of any person not contained herein. The Release expresses a full and complete settlement of any liability claimed and denied, regardless of the adequacy of the above consideration, and the acceptance of this Release will not operate as an admission of liability on the part of anyone or as an estoppel, waiver or bar with respect to any claim the Releasees may have against me.

I understand and agree that I myself, attorney(s), agent(s), heirs, executors, administrators and assigns shall not disclose the terms of this Release and any discussions leading hereto and shall maintain the terms of this Release and related discussions as confidential except insofar as disclosure may be required in connection with compliance with any court order or government or statutory requirements.

By signing this Release, I hereby acknowledge and warrant that said Release was first carefully read in its entirety and it is known and understood to be a full and complete compensation, settlement, release, accord, satisfaction and discharge of all claims, actions, causes of action or suits as above stated. Furthermore, that said Release was signed and executed voluntarily and without reliance upon any statement or representation of or by Continental Tire North America, Inc. This Release and Settlement voids all previous offers.

DATED: _____

**THIS IS A RELEASE
READ BEFORE SIGNING**

PDC14 Rev 2 08/03

Continental Tire North America, Inc.
1960 Continental Blvd.
Charlotte, NC 28273

800-266-5139
704-588-8476 Fax

The Motorist's Tire Care and Safety Guide on Auto and Light Truck Tire Care and Safety is available in the United States by writing the Tire Industry Safety Council, P.O. Box 3147, Medina, Ohio 4428.





325, 104



**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**