



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 395

Date Received

2004 JAN 12 AM 9:03
03-DEC-2003

Repository ☐

Reference No.
10049999

OWNER INFORMATION (Type or Print)

Name

Address

City

CLINTON TOWNSHIP

State IN

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1G3NL52E2

Make

OLDSMOBILE

Model

ALERO

Model Year

1999

Date Purchased
12-JUL-02

Dealer's Name and Telephone Number

Engine

No. Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

126000 EXTERIOR LIGHTING: TURN SIGNAL

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

7/03 - PMS

Failure Mileage

62,000

Failure Speed

HAZARD WARNING SWITCH

P/N 22642606

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;

i.e. parts repaired or replaced (and if old part is available). P/N 22642606 SWITCH - OLD PART IS AVAILABLE

TURN SIGNALS INTERMITTENTLY FAILED. DEALER REPLACED THE HAZARD WARNING SWITCH. *AK

NOTE: THIS IS THE SAME PROBLEM CURRENTLY BEING ADDRESSED BY
GM RECALL NO. 03043 + NHTSA CAMPAIGN ID NUMBER: 00V372000.
HOWEVER, RECALL IS ONLY FOR 2000-2003 MODEL YEAR VEHICLES,

THIS VEHICLE IS A 1999. OLDSMOBILE CUSTOMER CARE DOES NOT
ACKNOWLEDGE A PROBLEM WITH 1999 ALEROS, AND WILL NOT
REIMBURSE AS PART OF THE CAMPAIGN.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.