



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1368

Date Received: JAN 13 2004 52
Repository:
Reference No.: 10048974

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: MOUNT DORA State: FL Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]
Evening Telephone Number: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: [REDACTED] Date: 12/16/03

VEHICLE INFORMATION:

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1FMDU04E4[REDACTED]
Make: FORD Model: EXPLORER Model Year: 1990
Date Purchased: [REDACTED] Dealer's Name and Telephone Number: PRESTIGE FORD INC. 352 357 5522
Original Owner: Dealer's City: MOUNT DORA State: FL Zip Code: 32757 Engine: No. Cylinders: 6 Fuel Type: REG.
Transmission Type: AUTO Antilock Brakes Cruise Control Powertrain: [REDACTED] Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING
Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 27-NOV-2003 Failure Mileage: 58410 Failure Speed: 20
FAILURE ASY/THRO # 4U52-9F718-AA (IDLE AIR CONTROL MOTOR)

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]
DOT No. (Example: DOT1A1BABC036): [REDACTED] Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Fatality, Crash(es), and Injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: N Number of Deaths: N Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE COMING TO A STOP AT 20 MPH VEHICLE STALLED/ LOST POWER. CONSUMER PULLED OVER AND MANAGED TO GAIN CONTROL OF THE VEHICLE. *AK PREVIOUSLY THE ENGINE KEPT DYING.

THE SAME PROBLEM HAPPENED TO MY DAUGHTER IN A LINCOLN CONT.
" " " " " " A FRIEND OF MERS.

THIS IS A DANGEROUS SITUATION SINCE YOU LOSE ALL YOUR POWER UNITS.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

INCLUDED REPAIR RECEIPTS

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**