



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
Vehicle Owner's Questionnaire  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100079

Date Received

2004 JAN -7  
03-DEC-2003

Repository

Reference No.  
10048962

OWNER INFORMATION (Type or Print)

Name: [Redacted]  
Address: [Redacted]  
City: KOLTS State: IN Zip Code: [Redacted]

Daytime Telephone Number

Evening Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: [Redacted] Date: 12/16/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1HCCGJ54WAP18910  
Make: HONDA Model: ACCORD Model Year: 1998  
Vehicle Component Code: 096000 SERVICE BRAKES, HYDRAULIC:ANTILOCK

Date Purchased: 7-Mar-1998 Dealer's Name and Telephone Number: CHASSIS HONDA TRIMVILLE NEW HOVANT  
Original Owner:  Dealer's City: TRIMVILLE State: IN Zip Code: 46410  
Engine: 6 Cyl. No: Cylinders: 6 Fuel Type: Gas

Transmission Type: AUTOMATIC Vehicle Component Code: 096000 SERVICE BRAKES, HYDRAULIC:ANTILOCK  
 Antilock Brakes Powertrain: FRONT WHEEL DRIVE  
 Cruise Control Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 03-DEC-2003 Failure Mileage: 29000 Failure Speed: 55-60 MPH  
11-3-03 29000 55-60 MPH  
Front Rotors warped with better than 1/3 of the pads still good.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P216/66R15): [Redacted]  
DOT No. (Example: DOTM19ABC036): [Redacted] Original Equipment:  Prior Repair:  Failure Location: [Redacted]  
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]  
Seat Type: [Redacted] Installation System: [Redacted]  
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: [Redacted] Number of Deaths: [Redacted] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING AT ANY SPEED AND APPLYING THE BRAKES VEHICLE SHOOK. DEALER STATED ROTORS ARE WARPED AND RUSTED. AND NEEDED TO BE RESURFACED. \*AK AND THAT ALL ACCORDS HAVE HAD THIS PROBLEM INCLUDING THE CRASHES DUE TO RUST ON THE ROTORS WHICH I BELIEVE THIS IS MANUFACTURE LIABILITY THIS SHIMMY COULD CAUSE AN ACCIDENT. I HAD THE ROTORS RECENT BY AINDO AND IT DAXEN THE RIGHT ROTOR MIC .03 MM AND THE LEFT MIC .03 1/2 MM. THE DEALER ADMITS THAT ALL OF THE ABOVE IS HAVING THE SAME PROBLEM. ALSO REPORTED THIS PROBLEM TO CUSTOMER SERVICE OF HONDA IN HOVANT, BUT TALKED TO CUSTOMER NAMED DOUGH.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

As stated that it was caused by Rusty Rotors and they with not manufacture. This but would turn my complaint over to their ENGINEERS. This vehicle has been serviced every 3000 mi by a Honda dealer and I have all of the records.

The Dealer Told me that ALL OF THE ACCORD AND  
ODYSSEYS ARE HAVING THIS PROBLEM, DUE TO RUST ON  
THE ROTORS, WHICH ARE BEING MADE FROM BAD STEEL  
WHICH I BELIEVE THIS IS MANUFACTURER'S LIABILITY  
THIS SHIMMAY COULD CAUSE AN ACCIDENT

I had the rotors mic by a independent dealer  
The Rt rotor mic at ~~23~~<sup>23</sup> ~~mm~~ millimeters ~~895~~<sup>855</sup> inches and the  
left rotor mic at 22 1/2 millimeters, 878 inches

also reported this problem to customer service of  
AMERICAN HONDA BY PHONE 800-999-1009 EXT 118054  
AND TALKED TO A GENTLEMAN NAMED DOUG

he stated it was caused by rusty rotors, and they will  
NOT warranty this, but would turn my complaint over to  
their engineers,

This vehicle has been serviced every 3000 miles since it was  
new by a Honda dealer, and i have all of the records



**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**