



DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Odor

Odor

Odor

Up Air

Reference No.

10049942

VEHICLE SAFETY DEFECTS
INVESTIGATION

Reporting Telephone Number

OWNER INFORMATION (Type or Print)

Name [Redacted]
Street [Redacted] Apt. No. [Redacted]
City Winchester State CA Zip Co. [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 11/9/03

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (Located at bottom of windshield on driver's side)
JTABK184220060924 Make Toyota Model Peius Year 2002
Purchased Date 6/16/02 Dealer's Name Toyota Engine Size (CID/CC) [Redacted] ☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used Dealer's City Temecula State CA Zip 92591 No. Cylinders [Redacted]
Manufacture Date (on driver's door or pillar) [Redacted] Transmission Type ☐ Manual ☒ Automatic Restraints System ☐ Driver's Side Air Bag ☐ Passenger's Side Air Bag ☐ 3-Point Belt ☐ 2-Point Belt ☐ Cruise Control ☐ Yes ☒ No Drivetrain ☐ Front ☐ Rear ☐ 4-Wheel Vehicle Type ☒ Car ☐ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other Body Style ☐ 2-Door ☒ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

7 Part Name(s) Tires Location ☒ Left ☐ Right ☐ Front ☒ Rear Failed Part(s) ☐ Original ☒ Replacement Handicap Adaptive Equip ☐ Yes ☒ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand Bridgestone RE92 Tire Name Potenza Complete Tire Size P175/65 R14
No. of Failures 7 Date(s) of Failure(s) 12-21-02 4-17-03 8-26-03 10-13-03 Failed Part(s) Available? ☐ Yes ☒ No NHTSA Previously Contacted? ☒ Yes ☐ No
Mileage at Failure(s) 13,000 15,000 28,400 31,000 Vehicle Speed at Failure(s) [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Fatalities 0 Reported to Manufacturer ☒ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

12/21/02 Right rear flat (side wall broke down) 13,000 miles
4/17/03 Right rear rubber missing on tread - 15,000 miles
" Left front tread wires showing on outside of tire.
" Left rear tread wearing on inside of tire. > dealership noticed
8/26/03 Left front wearing uneven, tread showing. Outside tire. 28,400
10-13-03 Left front showing tread, replaced 2 times. 31,000
Seven tires replaced to date - Toyota aware of defect but will not recall.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

the tires. Toyota does not have a replacement time for this car.
 Major Safety problem! Please Help (5)

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

Complete and return or place in your car manual for future use



VEHICLE OWNER'S QUESTIONNAIRE (VQ)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT**1-888-327-4236**

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/hotline