



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100079

Date Received
2004 JAN 12 AM 8:58
02-DEC-2003

Repository ☐
Reference No.
10049873

OWNER INFORMATION (Type or Print)

Name
Address
City SUN RIVER State MT Zip Code

Daytime Telephone Number
Evening Telephone Number
E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
2FALP73W1V
Make FORD Model CROWN VICTORIA Model Year 1997
Date Purchased 6-7-03 Dealer's Name and Telephone Number 406-453-2807
Original Owner ☒ No Dealer's City State Zip Code
Transmission Type ☒ Automatic Powertrain REAR WHEEL DRIVE
Vehicle Component Code 021540 SUSPENSION:FRONT:CONTROL ARM:LOWER BALL JOINT
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 02-DEC-2003
Failure Mileage 34000
Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM123ABC03B) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No
Number of Persons Injured Number of Deaths Reported to Police

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING THERE WAS SEVERE VIBRATION IN THE FRONT END. CONSUMER FOUND ON NHTSA WEB SITE RECALL 98V322000 WHICH APPLIED TO THE PROBLEM ON THIS VEHICLE. *AK

There is 7 Recall for this 97 Ford Crown Victoria
981001000 # 024003000 3 General Recall
00V157001 # 00V157002
00V157003 # 00V157004
00V157005 # 00V157006
00V157007 # 00V157008
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

NEAREST Ford Dealer is BISON Ford Motor Co
 Great Falls, Montana.
 I AM MORE CONCERNED ABOUT RECALL 98#382000
 Recall # TSB 98M01
 01/02/99
 97M91

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
 of Transportation

National Highway
 Traffic Safety
 Administration

400 Seventh St., S.W.
 Washington, D.C. 20590

Official Business
 Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY MAIL, HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
 National Highway Traffic Safety Administration
 Office of Defects Investigation, NVS-216
 400 7th Street, SW
 Washington, DC 20590

NO POSTAGE
 NECESSARY
 IF MAILED
 IN THE
 UNITED STATES

**VEHICLE
 OWNER'S
 QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
 COMPLETE THIS FORM
 ON **DOT**

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT
1-888-327-4236

DOT Auto Safety Hotline
 (DASH) & DOT



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 National Highway Traffic Safety
 Administration
<http://www.nhtsa.gov>