



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100184

Date Received: 27th JAN -7 10-00
28-NOV-2003
Repository
Reference No. 10048776

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: RALEIGH State: NC Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]
Evening Telephone Number: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an [REDACTED] signature, provide your name or address to the vehicle manufacturer.
Signature of Owner: [REDACTED] Date: 12/11/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number (located at bottom of windshield or other visible place): IFMCU04164 [REDACTED]
Make: FORD Model Year: 2004
Date Purchased: 09/06/2003 Dealer's Name and Telephone Number: CAPITAL FORD 919 790-4700
Engine: No. Cylinders: 6 Fuel Type: GASOLINE
Original Owner: Dealer's City: RALEIGH State: NC Zip Code: 27604
Transmission Type: AUTO Antilock Brakes Cruise Control Powertrain: FRONT WHEEL DRIVE
Vehicle Component Code: 190000 TIRES Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 09-OCT-2003 Failure Mileage: 2762 Failure Speed: 65

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: CONTINENTAL Tire Model (Name or Number): CONTITRAC Tire Size (Example P215/65R15): P235/70 R18
DOT No. (Example: DOTM16ABC036): A308453 Original Equipment Prior Repair Failure Location: PASSENGER SIDE REAR
Tire Component Code: 192000 TIRES-SIDEWALL Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition, and injury(ies).)

Crash: Yes No Fire: Yes No Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING AT 65 MPH CONSUMER HEARD A FLAPPING SOUND COMING FROM THE REAR OF VEHICLE. CONSUMER PARKED ON THE SHOULDER OF THE HIGHWAY AND INSPECTED THE VEHICLE, DISCOVERED THAT REAR RIGHT TIRE COLLAPSED. VEHICLE WAS TAKEN TO THE DEALER, WHO CLAIMED THAT THE TIRE WAS PUNCTURED WHICH CAUSED IT TO COLLAPSE. *AK

WE TOOK IT TO OUR ~~LOCAL~~ TIRE DEALER WHO SAID IT WAS PROBABLY PUNCTURED BEFORE THE SIDEWALL COLLAPSED, BUT ~~THE~~ ^{THAT} THE SIDEWALL NEVER SHOULD HAVE COLLAPSED. WE PUT ON A NEW SET OF A DIFFERENT BRAND.

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974, Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a condensed summary thereof, may be used in support of the agency's action.

WE STILL HAVE THE ORIGINAL SET OF TIRES,