



U.S. Department  
of Transportation  
  
National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**

**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100161

Date Received  
2004 JAN 12 PM 1:25  
25-NOV-2003

Repository   
Reference No.  
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**OWNER INFORMATION (Type or Print)**

Name: [REDACTED]  
Address: [REDACTED]  
City: SAN JOSE State: CA Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address:  
Evening Telephone Number:

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorized signature, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner: [REDACTED] Date: 1/12/04

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number located at bottom of windshield on driver's side: JA4LS21H73 [REDACTED]  
Make: MITSUBISHI Model: MONTERO Model Year: 2003  
Date Purchased: 8/1/03 Dealer's Name and Telephone Number: CAPITOL MITSUBISHI  
Original Owner:  Dealer's City: SAN JOSE State: CA Zip Code: 95134  
Engine: 6 Cyl. Fuel Type: GAS  
Transmission Type: AUTO  Antilock Brakes  Cruise Control Powertrain: 2ND REAR DRIVE  
Vehicle Component Code: 191000 TIRES:TREAD/BELT  
Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): 22-NOV-2003 Failure Mileage: 4379 Failure Speed: 65

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: BRIDGESTONE Tire Model (Name or Number): DUERER # H/T 689 Tire Size (Example P215/65R15): P235/75R15  
DOT No. (Example: DOT14ABBC(36) ELBNCN3002)  Original Equipment  Prior Repair Failure Location: PASSENGER SIDE REAR  
Tire Component Code: 191000 TIRES:TREAD/BELT Tire Failure Type: TREAD SEPARATION

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: Date Manufactured: Model No./Name:  
Seat Type: Installation System:  
Child Seat Component Code: Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: Number of Deaths: Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING 65 MPH THE PASSENGER SIDE REAR TIRE TREAD SEPARATED. THE CAUSE OF THE PROBLEM HAS NOT BEEN DETERMINED. PLEASE PROVIDE ANY FURTHER DETAILS. \*NLM

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

This happened Nov. 22, 2003 at 10:30 PM right after the Placanton (A exit). We were going uphill and while we were on the flat/wen road driving 60 miles/hr. we heard an explosion & the rear right tire exploded and it came off to the right. The whole tread separated from the sidewall of the tire.

Brought the tire to Firestone Tully Rd. San Jose CA his assessment was it was a flat. No replacement was given. See attached picture of the tire.

When a tire is flat we would notice it but it was like an "instant trouble" that we didn't notice anything until we heard the explosion.

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation  
National Highway Traffic Safety Administration  
400 Seventh St., S.W.  
Washington, D.C. 20590  
Official Business  
Penalty for Private Use \$300

**BUSINESS REPLY MAIL**  
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



**VEHICLE  
OWNER'S  
QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

**DASH2DOT**

and dial toll free at

**1-888-DASH-2-DOT**

1-888-327-4236

DOT Auto Safety Hotline  
(DASH) 2 DOT



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Administration  
<http://www.nhtsa.dot.gov/ohv>

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