



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100184

Date Received

Repository

24-NOV-2003

Reference No.

2004 JAN 16 PM 2:06

10048585

**OWNER INFORMATION (Type or Print)**

Name

Address

City

ENGLEWOOD

State CO

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  
In the absence of your address to the vehicle manufacturer.  YES  NO  
Signature of Owner \_\_\_\_\_ Date 12/8/03

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

TOYOTA

Model

LAND CRUISER

Model Year

1999

JT3HT05J5X

Date Purchased

Oct 1999

Dealer's Name and Telephone Number

BURT TOYOTA 303-789-6555

Engine:

No: Cylinders

8

Fuel Type:

GAS

Original Owner

Dealer's City

Englewood

State

CO

Zip Code

80113

Transmission Type

Auto

Antilock Brakes

Cruise Control

Powertrain

Vehicle Component Code

18D000 VEHICLE SPEED CONTROL

Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)

22-NOV-2003

Failure Mileage

60000

Failure Speed

AT STOP Accelerating to approx 5 mph

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM4SABC036)

Original Equipment  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

Y

Narrative Description of Incident(s), Crash(es), and Injury(es).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure. List parts repaired or replaced (and if old part is available).

WHILE WAITING AT A STOP SIGN, THE VEHICLE STARTED TO ACCELERATE. THE UNEXPECTED OCCURRENCE OF ACCELERATION CAUSED THE CONSUMER TO LOSE CONTROL OF VEHICLE AND REAR ENDED THE VEHICLE IN FRONT. AFTER CHECKING VEHICLES, THE CONSUMER RETURNED TO THE VEHICLE AND NOTICED THE CRUISE CONTROL LIGHT WAS ON WHEN IT WAS NEVER ENGAGED. THE MANUFACTURER AND THE DEALER WERE AWARE OF THE PROBLEM. \*JB The vehicle continued to accelerate despite brakes being applied. Because of snow conditions unable to stop movement as vehicle was sliding and anti lock brakes were pulsating due to sliding action. Reported to Toyota - defect # 200311240170

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**