



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received

Repository ☐

2004 JAN 16 PM 2:06
21-NOV-2003

Reference No.
10048507

OWNER INFORMATION (Type or Print)

Name

Address

City

MIDLAND

State MI

Zip Code

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT include your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 12/10/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

PLEASE FILL IN

1 GYEK13R8

Make

CADILLAC

Model

ESCALADE

Model Year

1999

Date Purchased

12/01

Dealer's Name and Telephone Number

Engine

No: Cylinders 8

Fuel Type:

Original Owner

Dealer's City

H.C. CLEMENS, MI

State

MI

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

Vehicle Component Code

010000 STEERING

☐ Cruise Control

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

15-AUG-2003

Failure Mileage

109000

Failure Speed

ANY

LOCAL DEALER SAT PROBLEM IS WITH THE ELECTRONIC
STEERING MODULE THAT CONTROLS THE POWER STEERING

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1AB036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE TURNING THE STEERING WHEEL IT BECAME LOOSE THEN GRABBED. THE DEALER STATES THAT THE STEERING MODULE NEEDS TO BE REPLACED. PLEASE PROVIDE ADDITIONAL INFORMATION. *NLM

THIS IS DEFINITELY A SAFETY ISSUE. WHAT'S STRANGEST ABOUT IS CORRECT. WHEN MAKING A TURN, EVEN LESS THAN 90°S, THE STEERING WHEEL (AND COLUMN) SLIPS AND TUGS GRABS. THIS COULD LEAD TO OVER-STEERING AND THE FATE OF THE DRIVER. WHEN I EXPLAINED THIS TO THE LOCAL CADILLAC DEALER, HE SAID IT WASN'T THAT COMMON. BEING A COMMON PROBLEM THAT THEY FIX FOR \$20000. SO I AM WONDERING HOW MANY IF ANY REPAIRS ARE MADE ON IT TO THE NHTSA?

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.