

 <b>DOT Auto Safety Hotline</b> <b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-CASH-2-DOT (1-888-327-4236) INTERNET: www.sahtsa.dot.gov/hotline		<b>FOR AGENCY USE ONLY 100145</b> Date Received: <b>AM 8:57</b> <b>20-NOV-2003</b> Repository: <input type="checkbox"/> Reference No.: <b>10048372</b>	
<b>OWNER INFORMATION (Type or Print)</b> Name: [REDACTED] Address: [REDACTED] City: <b>FLUSHING</b> State: <b>MI</b> Zip Code: [REDACTED]		Daytime Telephone Number: [REDACTED] Evening Telephone Number: [REDACTED] E-mail Address: [REDACTED]	
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer. <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO Signature of Owner: _____ Date: <b>1/1</b>			
<b>VEHICLE INFORMATION</b>			
17 Digit Vehicle Identification Number Located at bottom of windshield on driver's side PLEASE FILL IN <b>1GTEK14R8W [REDACTED]</b>		Make: <b>GMC</b>	Model: <b>SIERRA</b>
Date Purchased: <b>11-03-97</b>	Dealer's Name and Telephone Number: <b>Patsy Lou Williamson 732-7500</b>	Engine: <b>Vortec 5700</b> No. of Cylinders: <b>8</b>	Model Year: <b>1998</b> Fuel Type: <b>GAS</b>
Original Owner: <input checked="" type="checkbox"/>	Dealer's City: <b>FLINT</b>	State: <b>MI</b> Zip Code: <b>48532</b>	
Transmission Type: <b>4SPD AUTO</b>	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain: <b>EPST-TTC</b> <b>4X4 Transfer Case</b>	Vehicle Component Code: <b>136200 VISIBILITY: WINDSHIELD WIPER/WASHER: MOTOR</b> Multiple Failure: <b>1</b>
<b>FAILURE COMPONENT(S)/PART(S) INFORMATION</b>			
Incident Date(s): <b>11-NOV-2003</b>	Failure Mileage: <b>120000</b>	Failure Speed: _____	
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>			
Tire Make: _____	Tire Model (Name or Number): _____	Tire Size (Example P215/65R15): _____	
DOT No. (Example: DOTM1A5ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location: _____	
Tire Component Code: _____		Tire Failure Type: _____	
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>			
Make: _____	Date Manufactured: _____	Model No./Name: _____	
Seat Type: _____	Installation System: _____		
Child Seat Component Code: _____	Failed Part: _____		
<b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured: <b>0</b>	Number of Deaths: <b>0</b>
		Reported to Police: <b>N</b>	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available). <b>WHILE DRIVING IN A RAINSTORM, THE WINDSHIELD WIPER MOTOR FAILED WITHOUT WARNING. A RECALL WAS ISSUED, HOWEVER THE VEHICLE IS OUTSIDE OF THE REMEDY SCOPE. PLEASE PROVIDE ADDITIONAL INFORMATION.</b>			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. <span style="float: right;">ATTACH ADDITIONAL SHEETS IF NECESSARY.</span>			
The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent related events. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(es)

They were on during a rain storm and then stopped working - So I pulled over and waited till the heavy rain was over. Now at a later date the wipers are working.

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



ATTACH ADDITIONAL SHEETS IF NECESSARY



**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



**VEHICLE OWNER'S QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

**DASH2DOT**

and dial toll free at

**1-888-DASH-2-DOT**

**1-888-327-4236**

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(DASH) & DOT



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http://www.nhtsa.gov