



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received

Repository

2003 DEC 10 11:03:05

Reference No.
10048291

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: NEWARK State: CA Zip Code: [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date: 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JB3CA11A2PU053817		Make DODGE	Model COLT	Model Year 1993
Date Purchased:	Dealer's Name and Telephone Number		Engine: No. Cylinders	Fuel Type:
Original Owner <input checked="" type="checkbox"/>	Dealer's City	State	Zip Code	
Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Vehicle Component Code 151300 SEAT BELTS:FRONT:RETRACTOR Multiple Failure: 1		

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage 150000	Failure Speed	
------------------	---------------------------	---------------	--

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC038)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
--	---	---------------------------	------------------	-------------------------

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

CONSUMER WAS COMPLAINING ABOUT A RETRACTABLE SEAT BELT PROBLEM. THE CABLE CORD CAME LOOSE. DEALERSHIP TOLD CONSUMER THAT THE CABLE CORD WAS NOT PART OF THE RECALL, AND CONSUMER WOULD HAVE TO PAY FOR ANY SEAT BELT REPAIRS NOT MENTIONED IN THE RECALL. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

was receiving a citation for inoperative seat belts. I took the parts to the dealer for evaluation. The belts had been fixed before in Oct. of '97. Since then the cable in the guide rail popped out of the sleeve preventing the harness from releasing and contacting efficiently securing a passenger. My contention is that it is still part of the motorized seat belt assembly. These parts the dealer says are not covered by the Chrysler recall issued in 1997. This is a matter of semantics. The belt can't move inoperative. I want my seat belt fixed by Chrysler at no cost to me.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4238

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
<http://www.nhtsa.dot.gov/dot>



SAFETY RECALL TO INSPECT AND REPAIR YOUR VEHICLE'S MOTORIZED SHOULDER BELT SYSTEM

Dear Chrysler Vehicle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Chrysler Corporation has determined that two defects which relate to motor vehicle safety exist in some 1992 and 1993 Plymouth Colt Vista and Eagle Summit Wagons; and 1993 Dodge Colt, Plymouth Colt, and Eagle Summit passenger cars.

The problem is... The motorized shoulder belt system on your vehicle (identified on the enclosed form), may become Inoperative. This may be caused by a malfunctioning door latch switch. On 2-door models only, this could also be caused by a worn out driver's side shoulder belt guide rail. An Inoperative shoulder belt could cause increased injury to an occupant under certain accident conditions.

What Chrysler and your dealer will do...

Chrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will either inspect or replace the door latch switches, replace the driver side shoulder belt guide rail or both depending on the model and build date of your vehicle. The work may take up to 2½ hours to complete. However, additional time may be necessary depending on how dealer appointments are scheduled and processed.

What you must do to ensure your safety...


- Simply contact your dealer right away to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment.
- Bring the enclosed Owner Notification Form with you to your dealer. It explains the required service to the dealer.

If you need help...

If you have trouble getting your vehicle repaired, please call the Chrysler Customer Center, toll free, at 1-800-992-1997. A representative will assist you in getting your vehicle repaired. If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590, or call the Toll Free Auto Safety Hotline at 1-800-424-9393. (Washington, D.C. area residents may call 1-202-366-0123.)

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thanks for your attention to this important matter.

Customer Services Field Operations
Chrysler Corporation
728

*Buckle up
for Safety* 

Additional information.

When advised by Chrysler about the recall I took my car to Auto West Dodge Chrysler for repairs. It took them 3 months to get it done because of repeated mistakes in their part in ordering the correct part. I am now faced with the seat belt system failing again and their idea that the cable for the retracting harness coming out of the sleeve that holds it is not covered by the recall, should not even be considered it is all part of the motorized seat belt system.



11-30-03

P.S. enclosed are copies of their work in 97-98. Also included are copies of this current 03 problem.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**