



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov

FOR AGENCY USE ONLY 100147

Date Received

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PM 3:08

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OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City ELLETTSVILLE State IN Zip Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 12/13/2003

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1GCCT14WXXK201151
Make CHEVROLET Model 510 Model Year 1987
Date Purchased 2/20/03 Dealer's Name and Telephone Number ALL 3000 CHEVY
Original Owner Dealer's City State IN Zip Code
Transmission Type A. Antilock Brakes Powertrain Vehicle Component Code 200000 WHEELS
 Cruise Control Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 15-SEP-2003 Failure Mileage 83213 Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTMALSABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured Number of Deaths Reported to Police N

Relative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING AT ANY SPEED CONSUMER HEARD A POPPING NOISE COMING FROM THE FRONT WHEELS. CONSUMER HAD VEHICLE TOWED TO THE DEALER TO BE INSPECTED. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

1. The first part of the document discusses the importance of maintaining accurate records in a business setting. It highlights how proper record-keeping can lead to better decision-making and financial stability. The text emphasizes that records should be kept up-to-date and organized, allowing for easy access when needed.

2. The second part of the document focuses on the legal implications of record-keeping. It explains that businesses are often required by law to maintain certain types of records, such as financial statements and employee files. Failure to comply with these regulations can result in penalties or legal action.

3. The third part of the document discusses the role of technology in record-keeping. It notes that digital record-keeping systems can significantly reduce the risk of data loss and make it easier to manage large volumes of information. However, it also warns that digital records must be properly secured to prevent unauthorized access.

4. The fourth part of the document addresses the challenges of record-keeping in a rapidly changing business environment. It suggests that businesses should regularly review their record-keeping practices to ensure they remain relevant and effective. This may involve adopting new technologies or changing the way records are organized and stored.

5. The fifth part of the document concludes by emphasizing the long-term benefits of a strong record-keeping system. It states that well-maintained records can provide valuable insights into a business's performance over time, helping to identify trends and opportunities for growth. Additionally, a robust record-keeping system can help protect a business's assets and ensure its continuity in the future.

6. The sixth part of the document discusses the importance of training employees on record-keeping procedures. It notes that all staff members should be aware of the correct way to handle and store records, as this is crucial for maintaining the integrity of the information. Regular training sessions can help ensure that everyone is up-to-date on the latest record-keeping practices.

7. The seventh part of the document addresses the issue of record retention. It explains that businesses should have a clear policy on how long records should be kept before being disposed of. This is important for both legal and financial reasons, as retaining records for too long can be costly and unnecessary.

8. The eighth part of the document discusses the role of record-keeping in risk management. It notes that records can provide a clear history of a business's operations, which is essential for identifying and mitigating potential risks. For example, records of safety incidents can help prevent future accidents by identifying common causes.

9. The ninth part of the document concludes by emphasizing the overall importance of record-keeping in a business's success. It states that a strong record-keeping system is not just a legal requirement, but a key component of a business's operational excellence. By investing in proper record-keeping practices, businesses can ensure they are well-prepared for the future.

