



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received
2003 DEC 10 PM 2:58
17 NOV 2003

Repository
Reference No.
10048032

OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City FLINT State MI Zip Code [Redacted]

Daytime Telephone Number [Redacted] E-mail Address
Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date: 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
IGT2454864F101046
Make CHEVROLET Model MALIBU Model Year 2004
Date Purchased 9-4-03 Dealer's Name and Telephone Number DAVE OSLEN 785-4011
Original Owner Dealer's City Flint State MI Zip Code 48304
Engine: No. Cylinders Fuel Type:

Transmission Type Antilock Brakes Powertrain
 Cruise Control Vehicle Component Code
116100 ELECTRICAL SYSTEM:IGNITION:SWITCH
Multiple Failure: 6

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 24-SEP-2003 Failure Mileage 3095 Failure Speed
POWER STEERING FAILED TWICE

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/85R15)
DOT No. (Example: DOTM4LSABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash Yes No Fire Yes No
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

AFTER PUTTING KEY IN THE IGNITION, IT BECAME STUCK, AND NOT ABLE TO BE RELEASED RIGHT AWAY. TOOK VEHICLE TO DEALERSHIP SEVERAL TIMES, BUT MECHANIC COULD NOT RESOLVE THE PROBLEM. *AK
the power steer locks-up. it is hard to turn wheel. Key still Get stuck,

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.