



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received

Repository ☐

Reference No.

10047890

2003 DEC 10 NOV 2003

OWNER INFORMATION (Type or Print)

Name

Address

City

ELMHURST

State

IL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 11/25/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1J8-GW 48542C-145322

Make

JEEP

Model

GRAND CHEROKEE

LARWOOD

Model Year

2002

Date Purchased

JULY 29, 2002

Dealer's Name and Telephone Number

LARRY ROESCH (630) 934-8000

Engine: 4.0L (241 cu in)

No. Cylinders

6

Fuel Type:

UNLEADED

Original Owner

☒

Dealer's City

200 W. GARDNER AVE

ELMHURST, IL 60126

State

IL

Zip Code

60126

Transmission Type

4 SPEED

40 TORQUE

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

081000 ENGINE AND ENGINE COOLING:ENGINE

Multiple Failure: 2 - (3)

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

10-NOV-2003

Failure Mileage

4100

Failure Speed

85

ENGINE MISFIRES - STOPS 3 TIMES 4,100 MILES

4,300 MILES MIS FIRE 4700

6,133 MILES MIS FIRE 4700/MPH

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/B5R15)

DOT No. (Example: DOTM18ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

The Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING AT 85 MPH ENGINE FAILED. AS A RESULT, POWER STEERING AND BRAKES MALFUNCTIONED. *AK WITH 4100 MILES ON NEW CAR GOING 60 MPH ENGINE STARTED TO BUCK THEN IT STOPPED, NO STEERING, NO BRAKES NOTHING. TOOK CAR INTO YANKTON, SOUTH DAKOTA SAID THEY COULD FIND NOTHING WRONG WITH CAR.

AT 4300 MILES AGAIN ENGINE STARTED TO BUCK AND STOP, NO STEERING, NO BRAKES. TOOK CAR INTO LARRY ROESCH ELMHURST THEY FOUND NOTHING WITH CAR, MISFIRED, ENGINE STATED THEY HAVE NO TROUBLE WITH THIS CAR MINE IS THE ONLY ONE WITH TROUBLE. SEE BACKSIDE -

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

TOOK CAR UP TO DOOR COUNTY WI AND WITH 6133 MILES ON IT IT AGAIN STARTED
TO BUCK AND THEN STOP. NO STEERING, NO BRAKES ~~AT~~ 60 MPH.
HAD CAR IN TO THREE DEALERSHIPS AND NO ONE CAN FIX THE CAR.
IF I HAVE THE ONLY CAR LIKE THIS THEN IT IS ONLY MY WIFE AND MYSELF WHO
WILL GET KILLED OR INJURED WHILE DRIVING THIS CAR. I THINK THERE ARE MANY
CARS LIKE THIS AND MANY PEOPLE ARE GOING TO GET HURT OR KILLED.
JUNE 28, 2003 4100 MILES CAR BUCKS AND STOPS. JULY 1, 2003 CAR BUCKS AND
STOPS. WITH 4300 MILES ON IT. JULY 25, 2003 WITH 6133 MILES ON CAR AGAIN
STARTS TO BUCK AND STOP NO STEERING NO BRAKES NOTHING WE ARE IN TROUBLE
WITH THIS CAR. NO ONE CAN FIX IT THREE DEALERSHIPS TRIED AND IT STILL IS
GOING ON.

U.S. Department
of Transportation

National Highway
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Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 78173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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(DASH) 2 DOT



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**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**