



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100161

Date Received

2003 DEC 10 PM 3:06
13 NOV 2003

Repository ☐

Reference No.
10047889

OWNER INFORMATION (Type or Print)

Name

Address

City

WESTMINSTER

State

MA

Zip Code

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
2HGEJ8548YH572665

Make
HONDA

Model
CIVIC

Model Year
2000

Date Purchased
01-MAY-00

Dealer's Name and Telephone Number

HONDA OF MANCHESTER - AUTOFAIR

Engine:
No. Cylinders

Fuel Type:

Original Owner
☒

Dealer's City

MANCHESTER

State
NH

Zip Code
03103

Transmission Type
MANUAL

☐ Antilock Brakes
☐ Cruise Control

Powertrain

Vehicle Component Code

171100 LATCHES/LOCKS/LINKAGES:DOORS:LATCH

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
08-03/11-03

Failure Mileage
90000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOT1A8ABC038)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

LOCAL MECHANIC

THE REAR PASSENGER SIDE DOOR WILL NOT UNLOCK MANUALLY OR WITH THE KEYLESS REMOTE. DEALER REPLACED THE DOOR LATCH AND THE ACTUATOR ASSEMBLY. AFTER REPAIRS WERE DONE REAR DRIVER'S SIDE DOOR ALSO WOULD NOT UNLOCK. VEHICLE WILL BE TAKEN BACK TO THE DEALER FOR REPAIRS. *AK

LOCAL MECHANIC

WHEN ELECTRICAL COMPONENTS FAIL, DOORS CANNOT BE MANUALLY UNLOCKED IN THE EVENT OF A COLLISION OR FIRE

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.