



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100184

Date Received

2004 JAN 12 PM 2:10

Repository ☐

Reference No.
10047848

OWNER INFORMATION (Type or Print)

Name

Address

City

CALGARY, ALBERTA

State

00

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of an author, address to the vehicle manufacturer.

Signature of Owner

Date 1/27/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GLJC52412

Make

CHEVROLET

Model

CAVALIER

Model Year

2002

Date Purchased

March 2002

Dealer's Name and Telephone Number

CMP CLASSIC

207-1000

Engine:

No: Cylinders

Fuel Type:

Original Owner

20

Dealer's City

CALGARY

State

AB

Zip Code

4

Transmission Type

AT

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

353600 EQUIPMENT: ELECTRICAL: AIR CONDITIONER

Multiple Failure: 6

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

24-JUN-2003

Failure Mileage

25000

20 km/h

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE WIRE THAT CONNECTS TO THE AIR CONDITIONER IS TOO SHORT AND WILL INTERMITTENTLY CAUSE THE AC TO KICK IN. WHEN THE AC KICKS IN THIS WILL CAUSE THE VEHICLE TO SURGE FORWARD. THERE IS A TECHNICAL SERVICE BULLETIN ABOUT THIS PROBLEM, BUT THE MANUFACTURER WILL NOT DO ANYTHING ABOUT IT. *PH

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.