



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4238)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received

Repository

08 12-NOV-2003

Reference No.  
10047815

OWNER INFORMATION (Type or Print)

Name \_\_\_\_\_  
Address \_\_\_\_\_  
City APACHE JUNCTION State AZ Zip Code \_\_\_\_\_

Daytime Telephone Number \_\_\_\_\_

E-mail Address \_\_\_\_\_

Evening Telephone Number \_\_\_\_\_

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date 11-18-03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
4S7PT9113SC018557

Make GULF STREAM Model SCENIC CRUISER Model Year 1996

Date Purchased 11-10-1995 Dealer's Name and Telephone Number RAINBOW - RV  
Original Owner  Dealer's City Mesa AZ State AZ Zip Code 85215 Engine: 6 Fuel Type: Diesel

Transmission Type Allison  Antilock Brakes  Cruise Control Powertrain \_\_\_\_\_  
Vehicle Component Code 185000 VEHICLE SPEED CONTROL: CRUISE CONTROL  
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 11-6-03 Failure Mileage 78000 Failure Speed \_\_\_\_\_

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make \_\_\_\_\_ Tire Model (Name or Number) \_\_\_\_\_ Tire Size (Example P215/65R15) \_\_\_\_\_  
DOT No. (Example: DOTM4LS9ABC036)  Original Equipment Prior Repair Failure Location: \_\_\_\_\_  
Tire Component Code \_\_\_\_\_ Tire Failure Type \_\_\_\_\_

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_  
Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_  
Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No  
Number of Persons Injured \_\_\_\_\_ Number of Deaths \_\_\_\_\_ Reported to Police \_\_\_\_\_

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;  
i.e., parts repaired or replaced (and if add part is available).

VEHICLE IS EXPERIENCING A PROBLEM WITH THE ACCELERATOR PEDAL. THE PEDAL WORKS INTERMITTENTLY WHEN USING THE CRUISE CONTROL. WHEN THE CRUISE CONTROL IS OFF, IT EFFECTS THE GAS PEDAL. THIS PROBLEM WAS DIAGNOSED AND WAS UNDER RECALL 8 YEAR AGO. NOW THE OWNER IS BEING TOLD THAT HIS VEHICLE IS PAST ITS WARRANTY AND THERE IS NOTHING THE MANUFACTURER CAN DO. PROVIDE FURTHER DETAILS. \*PH

The actuator was replaced in the spring of 1997. The accelerator will not return with the cruise off. It comes back very slowly. If you turn the cruise on and back off very quickly the accelerator will return

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

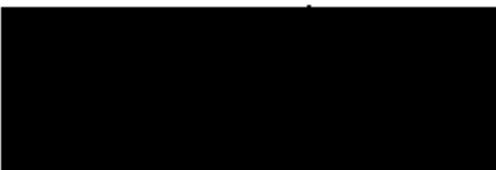
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

SPARTAN

SPARTAN

96V-201:  
November, 1996

V.I.N



This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Spartan Motors, Inc. has decided that a defect which relates to motor vehicle safety exists in certain 1993 to 1996 Model Year chassis equipped with ECO-cruise cruise control actuators or for which ECO-cruise actuators were installed through service. The following chassis models are or have been produced with ECO-cruise actuators as part of an available cruise control system:

- 1K
- BC 2000
- EC 2000
- Highlander
- Mountain Master
- TB
- Alpine
- Discovery
- EXP-2001
- IC Chassis
- Specialty Vehicle
- WC 2000

**Safety Defect**

The ECO-cruise actuator may bind the throttle. If the actuator binds, engine speed may not decrease to the level anticipated by the operator.

Spartan Motors recommends that you refrain from driving your vehicle except to go to an authorized service center to have this remedied. Should the actuator bind the throttle as you drive to the service center you should:

1. Shift your transmission into neutral. Note: you should not be concerned if you hear the engine speed increase slightly as the load is removed.
2. Steer to the side of the road while applying the brakes until the vehicle stops.
3. Turn the engine off.
4. Make arrangements for roadside assistance by calling 800-543-4334. Do not attempt to restart your vehicle until the actuator has been disabled.

The binding of the throttle may occur without warning or you may experience slower-than-expected throttle response before binding.

**Warning:** The actuator may bind the throttle even if you do not use the cruise control.