



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100161

Date Received

12-NOV-2003

Repository

Reference No.
100477703

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City ELMWOOD PARK

State IL

Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 11-1-03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1GBZF52865 [REDACTED]

Make SATURN

Model SL1

Model Year 1995

Date Purchased

Dealer's Name and Telephone Number

Engine:

No. Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type
MANUAL

Antilock Brakes
 Cruise Control

Powertrain

Vehicle Component Code

014000 STEERING RACK AND PINION

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
11-1-03

Failure Mileage
106042

Failure Speed
30

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1GABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash
 Yes No

Fire
 Yes No

Number of Persons Injured 0

Number of Deaths 0

Reported to Police
N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING APPROXIMATELY 30 MPH, A "POP" NOISE WAS HEARD AND THE DRIVER COULD NOT STEER THE VEHICLE. THE VEHICLE WAS TAKEN TO A REPAIR SHOP WHERE IT WAS DETERMINED THAT THE RACK AND PINION MUST BE REPLACED. PLEASE PROVIDE FURTHER DETAILS. *PH
TURNING LEFT OUT OF A STREET MALL, GOING LESS THAN 30 MPH, MADE A SHARP TURN, THEN COULD NO LONGER STEER THE CAR. ENDED UP REPLACING THE STEERING THROUGH RYAN WELSH RYAN DID SOME RESEARCH + DISCOVERED THAT THERE WAS A RECALL ON THE PART REPAIRED. RYAN CALLED IT IN TO GET NEW PART BUT WAS TOLD MY VIN# WAS NOT PART OF THE 1992-97 RECALL. I COULD HAVE DIED, LITERALLY, IF I WERE IN ANY OTHER SITUATION! I FIND IT STRANGE THAT ALL OF A SUDDEN THIS VIN# ISN'T COVERED IN THE RECALL.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.