



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

2003 DEC

FOR AGENCY USE ONLY 100079

Date Received

0 PM 3:00
10-NOV-2003

Repository ☐

Reference No.
70046587

OWNER INFORMATION (Type or Print)

Name

Address

City

HENDERSONVILLE

State NC

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to use this report to the manufacturer of your vehicle?

(In the absence of an authorized signature, NHTSA will not provide your name or address to the vehicle manufacturer.)

Signature of Owner

Date 11/17/03

☒ YES ☐ NO YES

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FTNF21L24EA57480

Make

FORD

Model

F250

Model Year

2004

Date Purchased

Dealer's Name and Telephone Number

Engine

No. Cylinders 5

Fuel Type:

Gas

Original Owner

☒

Dealer's City

BEAVERD.

State

NC

Zip Code

Transmission Type

☒

Antilock Brakes

Powertrain

4 WHEEL DRIVE

~~AUTOMATIC~~
STANDARD

☒

Cruise Control

Vehicle Component Code Sudden Acceleration
181000 VEHICLE SPEED CONTROL/ACCELERATOR PEDAL

Multiple Failures: 30% of time

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

10-NOV-2003

Failure Mileage

40000-
30000

Failure Speed

ALL

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1ABBC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident, failure, crash, and injury.)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING AT ANY SPEED THE ACCELERATOR PEDAL STICKS INTERMITTENTLY. DEALER INSPECTED THE PROBLEM ON SEVERAL OCCASIONS, BUT WAS UNABLE TO SOLVE THE PROBLEM. "AK ABOUT ONCE EVERY 100 MILES OR LESS VEHICLE WILL SUDDENLY ACCELERATE."

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

ABOUT 30% OF THE TIME WHEN LETTING OFF THE ACCELERATOR, THE ENGINE
FALLS TO DECREASE RPM WITHIN 4 or 5 SECONDS. ABOUT 10% OF THE
TIME THE ENGINE WILL ACTUALLY INCREASE RPM, USUALLY 100 TO 250 RPM
BUT OCCASIONALLY UP TO 500 RPM. ON 11-20-03 IT ACCELERATED FROM
1500 RPM TO 2000 RPM - I DEPRESSED THE CLUTCH AND IT RETURNED TO
1500 RPM THEN REACCELERATED TO 2000 RPM AND STAYED THERE FOR
ABOUT 10 SECONDS.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

U.S. Postal Service

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY MAILING ORGANIZATION

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

ON

DASH2DOT

and dial toll free at

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1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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<http://www.safercar.gov>