



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1387

Date Received

Repository

2003 DEC 10 10:44:00 AM '03

Reference No.
10046534

OWNER INFORMATION (Type or Print)

Name [Redacted]

Daytime Telephone Number [Redacted]

E-mail Address

Address [Redacted]

City STEVENS POINT

State WI

Zip Code [Redacted]

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorized address to the vehicle manufacturer. YES NO
Signature of Owner [Redacted] Date 1/20/03

VEHICLE INFORMATION

17 Digit Vehicle Identification Number Located at bottom of windshield on driver's side
JC4GJ26841B266167

Make CHRYSLER

Model VOYAGER

Model Year 2001

Date Purchased 07-2001

Dealer's Name and Telephone Number Russ Darrow 1-800-660-1797

Engine No: Cylinders 6

Fuel Type: GAS

Original Owner [Redacted]

Dealer's City Appleton

State WI

Zip Code 54911

Transmission Type auto

Antilock Brakes
 Cruise Control

Powertrain Front Wheel Drive

Vehicle Component Code
016200 STEERING:HYDRAULIC POWER ASSIST:HOSE, PIPING, AND

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 12/10/03

Failure Mileage 61000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/B5R15)

DOT No. (Example: DOTMALSABC196)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

Yes No

Yes No

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHEN TURNING THE STEERING WHEEL SHUDDERS AND FEELS LIKE IT'S GOING TO SEPARATE FROM THE FRAME. THIS IS CAUSED BY THE POWER STEERING HOSE COLLAPSING INSIDE THE ASSEMBLY. THERE'S TSB 10003548 ON THIS ISSUE; THE DEALERSHIP REPLACED THE HOSE. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.