



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOO
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received

2004 JAN 16 PM 1:20
06-NOV-2003

Repository ☐

Reference No.
10046520

OWNER INFORMATION (Type or Print)

Name

Address

City

PORT ORANGE

State FL

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 1/1/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

4T1BF1684

Make

TOYOTA

Model

AVALON

Model Year

1999

Date Purchased

Dealer's Name and Telephone Number

Engine:

No. Cylinders

Fuel Type:

Original Owner

☒

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

191000 TIRES:TREAD/BELT

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

TOYO

Tire Model (Name or Number)

800 ULTRA

Tire Size (Example P215/65R15)

205/65 R15

DOT No. (Example: DOTM18ABC036)

N/A

☐ Original Equipment

☐ Prior Repair

Failure Location:

Both Front Tires

Tire Component Code

191000 TIRES:TREAD/BELT

Tire Failure Type TREAD SEPARATION

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), property, crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

- 0 -

Number of Deaths

- 0 -

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

WITH LESS THAN 10,000 MILES OF USAGE TOYO TIRE TREAD BEGAN TO SEPARATE. THIS WAS THE SECOND SET OF TIRES OF THIS PARTICULAR TYPE THAT CONSUMER INSTALLED ON VEHICLE. CAR

WITH AT LEAST 50% OF THE TREAD LEFT ON THE TIRES (42,488 miles)
THE CAR STARTED TO pull TO THE side OF THE ROAD AS WHEN A THE
STEERING wheel jerked back and forth. Upon EXAMINING THE FRONT
TIRES, both WERE swollen in THE TREAD portion OF THE TIRE. WHICH
MADE THEM OUT OF ROUND. I Replaced THE WORST one WITH my spare
AND went TO my TIRE Supplier AND Replaced All 4 TIRES. (OVER)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I Then called The Company (Toyo) AND They requested That I send Them back To Them To Exam, at Their Expense. I called my Tire dealer, AND by That Time he had disposed of Them. The manufacturer said They would credit me, if The Tires were AT Fault, As opposed To damage That I may have caused, in which case They do not feel They ARE Responsible. I check Tire pressure Once A Week, have The Tires Rotated Every 5000 miles, AND drive very conservatively.

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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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(DASH) 2 DOT



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