



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100147

Date Received

Repository

2003 DEC 10 PM 3:05
08-NOV-2003

Reference No.
10048460

OWNER INFORMATION (Type or Print)

Name _____
Address _____
City MOUNT WASHINGTON State NY Zip Code _____

Daytime Telephone Number _____

E-mail Address _____

Evening Telephone Number _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 11/24/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side _____
Make MAZDA Model 626 Model Year 1998
Date Purchased _____ Dealer's Name and Telephone Number _____
Engine: _____ Fuel Type: _____
No. Cylinders _____
Original Owner Dealer's City _____ State _____ Zip Code _____
Transmission Type Automatic Manual Powertrain _____
 Anti-lock Brakes Cruise Control
Vehicle Component Code
081000 ENGINE AND ENGINE COOLING:ENGINE
Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 10-27-03 Failure Mileage 90097 Failure Speed _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R15) _____
DOT No. (Example: DOT1A1GABC036) Original Equipment Prior Repair Failure Location: _____
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition, and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured _____ Number of Deaths _____ Reported to Police _____

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

WITHOUT WARNING THE VEHICLE WILL STALL AT ANY SPEED. CONSUMER CONTACTED DELAER ON TWO SEPARATE OCCASIONS, BUT THE PROBLEM STILL PERSISTS. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974—Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Please see attached - I think manufacturer should have to pay for these repairs - because it was a recall.

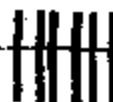
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety Administration
http://www.nhtsa.gov



Office of Defects Investigation

VOQ Confirmation

Your Complaint Information is successfully submitted.

Your Confirmation number (ODI Number) is: 10045673

Your Complaint Information

Consumer Information

Name :
 Org. Name :
 Address :
 City, State, Zip :
 USA
 Daytime Phone : Ext :
 Evening Phone : Fax :
 Email :

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Complaint Information

Description : Re: Technical Service Bulletin# NHTSA00V134000/Recall 00V134000: Timing Belt Tensioner Spring Defect. I have a 1998 Mazda 626 vin#1YVGF22C1W5732207. On 10-27-03 I had to take my car in for service because the timing belt tensioner spring broke causing damage to the timing belt. The technician informed me that there was a recall on this. I call Mazda and gave them all the information and they said that there was nothing they could do. I think that Mazda should have to pay for this! It was a recall.

Accident Date : 10/27/2003 **Fire :** No
Num. Fatalities : 0 **Crash :** No
Num. Failures : 0 **Property Damage :** No
Num. Injured : 0 **Police Report :** No
Referral Source : OTHER

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Vehicle Information

VIN : 1YVGF22C1W5732207 **Purchase Date :** 9/25/2000
Year, Make and Model : 1998/MAZDA/626 **Original Owner :** No
of Cylinders : 4 **Trans. Type :** AUTOMATIC
Engine Size : **VehicleDetails Usage :**

11/7/2003

Cruise Control :	Yes	AntiLock Brakes :	Yes
Current Mileage :	90200	Speed :	
Failure Mileage :	90097	Powertrain :	
Body Style :	4-DOOR	Fuel System :	
Fuel Type :	GAS		

Vehicle Component Information

Component 1:	EQUIPMENT	OEM:	No
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Vehicle Dealer Information

Dealer :	1		
Name :	Nell Huffman Mazda	Dealer Type :	SALES DEALER
Address :			
	Louisville KY 40216		
Dealer Phone:		Dealer Fax:	
Email:			

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Timing Belt Tensioner: All Technical Service Bulletins Attachment III

September 2000

1998 626 2.0L Engine Timing Belt Tensioner [Recall #02007]

Dear Mazda Owner:

This notice is being sent to you in accordance with the requirement of the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has determined that a defect, which relates to motor vehicle safety, exists on certain 1998 626 2.0L vehicles produced from June 1, 1997 through November 15, 1997. If you are the recipient of this notice, your vehicle is included in this campaign.

What is the problem?

There is a possibility that on some vehicles, the timing belt tensioner and tensioner spring may wear at the point of contact, causing the spring to detach from the tensioner. If the spring breaks causing a lack of belt tension, and the belt slips, the vehicle may stall which could lead to a potential loss of vehicle control.

What will Mazda do?

Your Mazda dealer will inspect/repair the timing belt tensioner and spring with modified parts at no cost to you. This inspection/repair should take approximately two (2) hours to complete, however, it may take longer depending on the service workload at your dealership.

What should you do?

Please make an appointment with any authorized Mazda dealer to have your vehicle inspected. You do not need to bring this notice to the dealer, but it may assist the check-in process.

What if you have already paid for repairs to the timing belt tensioner?

If you have already paid for repairs or replacement of the timing belt tensioner/spring, you may be eligible for reimbursement of reasonable repair expenses based upon Mazda's repair standards. Please complete the enclosed "Reimbursement Application Form", including the necessary documentation and mail it to us in the pre-addressed envelope provided. Please allow 8-8 weeks for processing.

Where is the closest Mazda Dealer?

To locate your nearest Mazda dealer, visit our web site and try our on-line dealer locator at www.mazdausa.com/dealers or consult your local yellow pages.

Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, it is customary for the current owner of record to be responsible for completing the enclosed "Change of Address/Ownership" prepaid postcard, so that we may update our records. Your cooperation and timely response would be greatly appreciated.

If you are the lessor of a subject Mazda vehicle, we strongly encourage you to forward this recall notification to the lessee, as it is critical that the current driver of the vehicle is notified of the recall program.

Still have questions?

If you have any questions regarding this campaign, please contact our Customer Assistance Center at (800) 222-8500.

1YVGF22C1W5732207

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, Washington, D.C. 20590. You may also call their toll-free Auto Safety Hotline at (888) 327-4238.

Your safety is a priority for Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. Please accept our apologies for any inconvenience this program may have caused you.

Sincerely,

Mazda North American Operations

Timing Belt Tensioner: All Technical Service Bulletins
Technical Service Bulletin # NHTSA00V134000

Date: 000509

Recall 00V134000: Timing Belt Tensioner Spring Defect
An external spring in the timing belt tensioner could break.

The broken spring may get caught in the timing belt, resulting possible engine stalling.

Dealers will check the tensioner installed and replace it if the vehicle is equipped with the affected tensioner.

Owner notification began September 28, 2000. Owners who take their vehicles to an authorized dealer on an agreed upon service date and do not receive the free remedy within a reasonable time should contact Mazda at 1-800-222-5500. Also contact the National Highway Traffic Safety Administration's Auto Safety Hotline at 1-888-DASH-2-STOP (1-888-327-4236). Technical Service Bulletin # 92007

Date: 000901

September 2000

**1998 626 2.0L Engine
Timing Belt Tensioner
[Recall #02007]**

To: All Mazda Dealers
Attention: All General Managers, Service Managers and Parts Managers
Subject: Recall #02007
1998 626 2.0L Engine - Timing Belt Tensioner

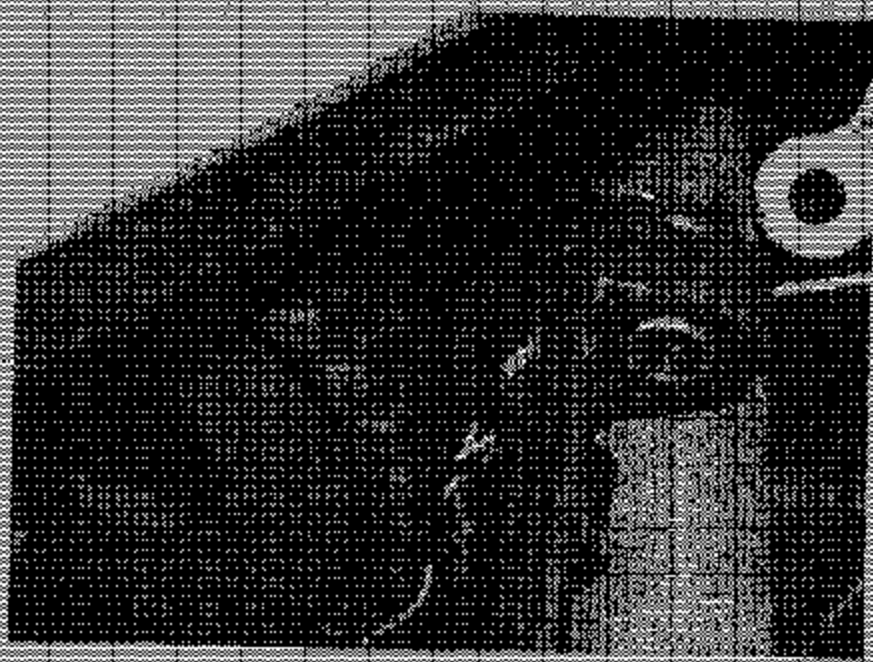
Dear Mazda Dealer:

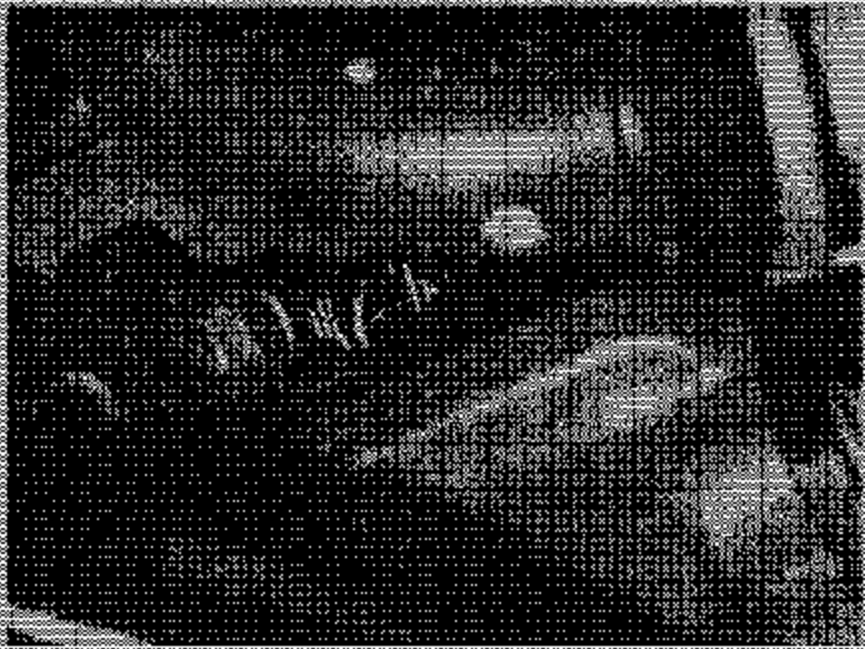
Mazda Motor Corporation has determined that a defect, which relates to motor vehicle safety, exists in certain 1998 626 vehicles built from June 1, 1997 through November 15, 1997.

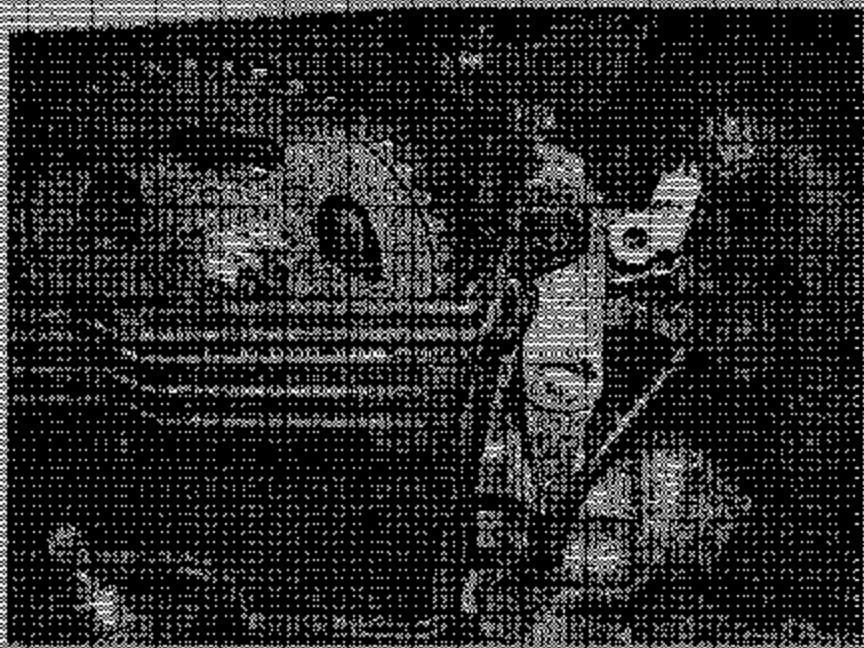
Mazda has found that on some 1998 626 2.0L models, an external spring on the timing belt tensioner may break, causing the timing belt to lose tension. If the timing belt loses tension and the belt slips, the vehicle may stall. In some instances, a stalled vehicle can become hard to control, and can lead to a loss of vehicle control.

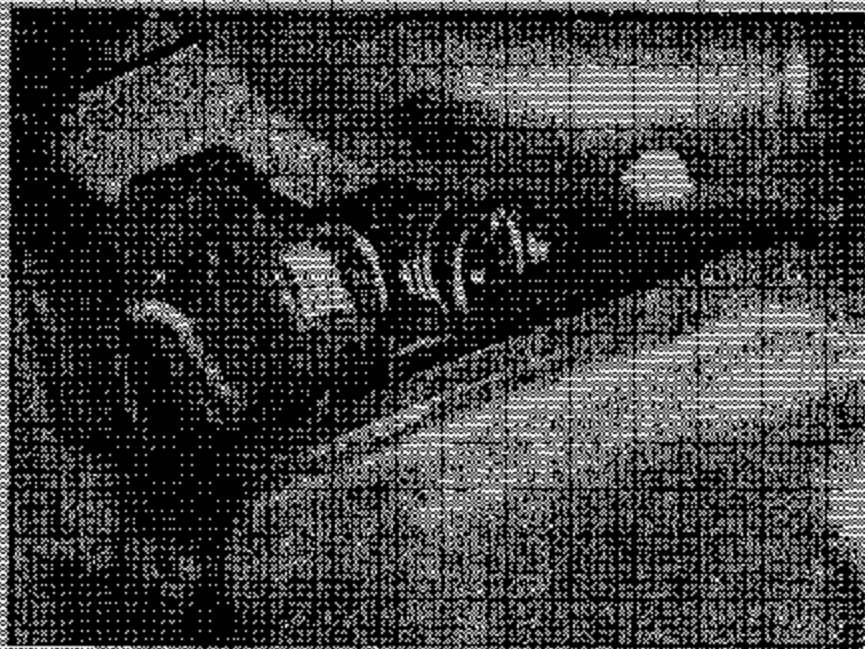
Owners of affected vehicles will be notified by mail on September 27, 2000. Detailed information regarding this recall is provided in Attachment I, and repair procedure is located in Attachment II. A copy of the letter that each affected vehicle owner will receive and the reimbursement application form is shown in Attachment III.

The National Traffic and Motor Vehicle Safety Act prohibits selling or leasing any subject vehicles without performing the necessary repair for defects or failures. Therefore, you must complete the necessary work for all vehicles in your inventory prior to sale or lease.









**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**