

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire TO REPORT VEHICLE SAFETY DEFECT 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov		FOR AGENCY USE ONLY Date Received 2003 NOV -5 PM 4:48	
		Od. or _____ rt. dt. _____ od. rt. _____ up. tr. _____ Reference No. 10046459	
OWNER INFORMATION (Type or Print)			
Name _____		Apt. No. _____	
Street _____		City _____	
City <u>EAST CROFTON</u>		State <u>MD</u> Zip <u>20831</u>	
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO		In the absence of your name or address to the vehicle manufacturer.	
Signature of Owner _____		Date <u>10/23/03</u>	
PRODUCT INFORMATION			
Vehicle Ident. No. (VIN) (17 Digits) <u>1J4BW48341C508377</u>		Make <u>Jeep</u> Model <u>Grand Cherokee</u> Year <u>2001</u>	
Purchased Date <u>2/13/01</u>		Engine Size (CID/CCL) <u>4.0</u> ☐ Turbo ☐ Diesel ☒ Gas ☒ Fuel Injection	
Dealer's Name <u>CENTRAL AVE Chrysler Jeep</u>		State <u>NY</u> Zip Code <u>10710</u>	
Dealer's City <u>YONKERS</u>		No. Cylinders <u>6</u>	
Manufacture Date (on driver's door or pillar) <u>8-00</u>		Transmission Type ☐ Manual ☒ Automatic	
Restraint System ☒ Air Bag ☐ Motorbelt ☐ 2-Point Belt ☒ Seat Belt ☐ Child Seat		Drivetrain ☒ 4-Wheel	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Part Name(s) <u>Brake Pads & Rotors</u>		Location ☐ Left ☐ Right ☒ Front ☐ Rear	
		Failed Part(s) ☒ Original ☐ Replacement	
TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Brand _____		Tire Name _____ Complete Tire Size _____	
No. of Failures _____	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s): _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No
APPLICABLE INCIDENT INFORMATION (Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number Persons Injured _____	Number of Fatalities _____
Reported to Manufacturer ☐ Yes ☒ No			
Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies). <u>At 19000 miles vehicle became UNSTABLE when Braking</u> <u>ON Hiway. When Driving TO Florida At Speed of 70MPH</u> <u>Slight TO Moderate Braking caused excessive</u> <u>Shaking OF Steering wheel and INTENSE Vibration</u> <u>ON Brake Pedal to the Point OF Loss OF CONTROL</u> <u>OF Vehicle. UPON Return OF TRIP Chrysler Performed</u> <u>TSB #05-005-01 AND I WAS TOLD that I must</u> <u>be hard ON The BRAKES!</u>			
Continue on back.			
The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

NOW AT 21,000 miles the vibration is AGAIN starting
NOT to extent of previous incident. NOW ONLY driving 55 MPH
I NOTIFIED the Dealership AND they have NO IDEA
why it happened AGAIN.

BEFORE I HAVE IT REBUILT AGAIN I WOULD LIKE
to KNOW what IS CAUSING Brake Failure EVERY
10,000 Miles

Does A 36,000 Jeep Need New Brakes & Rotors
every 10,000 Miles.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE
(V00Q)**



DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
<http://www.nhtsa.dot.gov/hotline>