



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
Vehicle Owner's Questionnaire  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 231

Date Received  
2004 JAN 12 AM 8:58  
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Repository   
Reference No.  
10046446

OWNER INFORMATION (Type or Print)

Name  
Address  
City COLUMBINE HILLS State CO Zip Code

Daytime Telephone Number  
803-878-1773  
Evening Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner *[Signature]* Date 11/25/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
1J4FF68S2  
Make JEEP Model CHEROKEE Model Year 1998

Date Purchased Dealer's Name and Telephone Number Engine: No. Cylinders Fuel Type:  
Original Owner Dealer's City State Zip Code

Transmission Type  Anti-lock Brakes Powertrain Vehicle Component Code  
 Cruise Control 116100 ELECTRICAL SYSTEM:IGNITION:SWITCH  
Multiple Failures: 1 *all the time*

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) Failure Message Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)  
DOT No. (Example: DOT1A1BABC03B)  Original Equipment  Prior Repair Failure Location:  
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:  
Seat Type: Installation System:  
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No  
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

THE CONSUMER NOTICED THAT THE KEY CAN BE REMOVED WITHOUT TURNING THE IGNITION SWITCH OFF. \*AK

*WILL REMOVE FROM ANY POSITION & HAS CAUSED BATTERY FAILURE MANY TIMES - CAN BE STARTED WITH ANY KEY, SCREW DRIVER, FILE, KNIFE BY ANY ONE! THIS COULD BE THE REASON JEeps ARE VERY "EASILY STOLEN" & INSURANCE IS "HIGH"*

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.