



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100146

Date Received

Repository

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Reference No.
10046411

OWNER INFORMATION (Type or Print)

Name

Daytime Telephone Number

E-mail Address

Address

City PINE GROVE

State CA

Zip Code

Evening Telephone Number
Same

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 11/17/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

Model

Model Year

4T1BF1804WU246226

TOYOTA

AWALON

1998

Date Purchased

Dealer's Name and Telephone Number

Engine:

Fuel Type:

March 1998

Amador Toyota

209-725-1740

No. Cylinders 6

Regular

Original Owner

Dealer's City

State

Zip Code

JA

JACKSON

CA

95642

Transmission Type

Antilock Brakes

Powertrain

Vehicle Component Code

Automatic

Cruise Control

180000 VEHICLE SPEED CONTROL

Multiple Failure: 3, 4

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Failure Mileage

Failure Speed

05-30-2003

67,000

CA Highway

11-28-2000

93,000

2-Faults

When slowly entering parking lot hitting curb & spinning tire. On open highway car suddenly speed up - accelerator went to floor. Almost total loss of control when car lurched forward.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment

Failure Location:

Prior Repair

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Condition, and Injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

Yes No

Yes No

0

0

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

WHEN APPLYING BRAKES VEHICLE ACCELERATED WITHOUT WARNING. DEALER STATED THEY WERE UNABLE TO DUPLICATE THE PROBLEM.

*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

3 Times when almost completely stopped the car suddenly lurch forward. 1) When I could stop the car it went over a cement abutment & down a slight incline, scraping the bottom of the car & when pulling into a parking lot & turning around a curb the car suddenly lurched forward, scraping & tearing the right front sidewall of tire. (Cost to replace tire \$484.75). 2) When pulling into my driveway & almost stopped the car suddenly lurched forward. Ten to twelve feet of skidmarks were left on the driveway before I was able to bring the car to a stop. One accident occurred when on the open highway the same day of the first occurrence, the accelerator suddenly dropped to the floorboard. This is a VERY dangerous situation, never knowing when the car will suddenly lunge forward, out-of-control.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

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400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

DASH2DOT

and dial toll free 800-333-3333

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(DASH) 2 DOT



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http://www.nhtsa.dot.gov/odiv