



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received

Repository

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Reference No.
10D46248

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: DEDHAM State: MA Zip Code: [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date: 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side
1HGCG5679WA005800

Make: HONDA Model: ACCORD Model Year: 1988

Date Purchased: SEPT 1997 Dealer's Name and Telephone Number: CLAIR INTERNATIONAL INC. 617-327-4500
Original Owner: Dealer's City: WEST ROXBURY State: MA Zip Code: 02132 Engine No: Cylinders: 4

Transmission Type: Antilock Brakes Powertrain Cruise Control
Vehicle Component Code: 118000 ELECTRICAL SYSTEM: IGNITION
Multiple Failure: 4

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 10/26/03 Failure Mileage: 147,031 Failure Speed: 25

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: _____ Tire Model (Name or Number): _____ Tire Size (Example P215/85R16): _____
DOT No. (Example: DOT1A1BABC038) Original Equipment Prior Repair Failure Location: _____
Tire Component Code: _____ Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured: _____ Number of Deaths: _____ Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

IGNITION KEY CAN BE REMOVED WHILE VEHICLE IS IN GEAR. WHILE TRAVELING AT 25 MPH FRONT DRIVER'S SIDE WHEEL SEPARATED FROM THE AXLE. HOWEVER, CONSUMER BELIEVED THAT THIS VEHICLE EXPERIENCED THE SAME PROBLEMS AS MENTIONED IN RECALLS 89V08000 AND 0031423800 CONCERNING LOWER BALL JOINT FAILURE, AN HYDRAULIC POWER ASSIST HOSE LEAK, *AK

SEE ATTACHED SHEET

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-578 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Item #1:

On 26 October 2003, while traveling at 25 mph the front driver's side wheel separated from the axle (ball joint failure), causing sudden deceleration and steering loss. See included repair invoice for parts replaced.

I believe this is the same problem mentioned in Recall # 99V069000 for 1998 Honda Accords.

Item #2:

The ignition key can be turned to the off position and removed even though the transmission is not set to park.

I believe this is the same problem mentioned in Recall # 03V423000 for 1998 Honda Accords.

In both cases, I was informed (by the dealer and by Honda customer service) that the recalls did not apply to my vehicle.