



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DO (1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100147

Date Received

2:59

04-NOV-2003

Repository ☐

Reference No.
10048285

OWNER INFORMATION (Type or Print)

Name

Address

City OROVILLE

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2FALP74W7VX194752

Make
FORD

Model
CROWN VICTORIA

Model Year
1997

Date Purchased
23-MAY-01

Dealer's Name and Telephone Number

CORNING FORD 530 824 5434

Engine:
No. Cylinders

8

Fuel Type:

GAS

Original Owner
☐

Dealer's City

CORNING CA

State
CA

Zip Code
95961

Transmission Type

AUTO

☒ Antilock Brakes

☒ Cruise Control

Powertrain

REAR 2W

Vehicle Component Code

006000 SERVICE BRAKES, HYDRAULIC: ANTILOCK

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
12-OCT-2003

Failure Mileage
70000

Failure Speed
10MPH

rear hydro Brake-line had a hole
worn in it under Transmission support

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOT161ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition, and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING AT ANY BRAKING CONDITIONS WHEN DEPRESSING THE BRAKE PEDAL WAS DELAYED IN BRAKING, WHICH RESULTED IN EXTENDED STOPPING DISTANCE. ALSO, BRAKE LINE ~~WAS~~, CAUSING BRAKE FLUID TO LEAK. *AK

worn through

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I was going down hill on Delow R. where it meets Hwy 70. it is rather steep and when I applied more pressure to the brake pedal it went to the floor. I was almost stopped & quickly double pedaled stopping the car. I slowly drove to pull to the local Hardware store parking lot. Clipping the car over a curb found no leaks or loss of fluid. The pedal would only go to the floor when I pushed hard. I drove carefully home and put the car on my service ramps. Checking under the car I found brake fluid leaking in the area between the frame and the rear transverse support. I arranged for the car to be repaired at the Oak Brook Ford in Greenville Co-1726 Montgomery St. Co 29565 they found the line worn through and used a repair kit made for this repair. Cost \$143.21

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National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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TO REPORT VEHICLE SAFETY DEFECTS
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OR

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and dial toll free at

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(DASH) 2 DOT



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<http://www.nhtsa.gov/guestbook>