



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100161

Date Received

Repository ☐

2003-05-04 PM 12:37

Reference No.
10046136

OWNER INFORMATION (Type or Print)

Name

Address

City

SANDWICH

State MA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to use the information in this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of a signature, NHTSA will NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 11/12/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number (VIN) as shown on vehicle or dealer's plate

JHLRD1687WC060902

Make

HONDA

Model

CR-V

Model Year

1998

Date Purchased

1994

Dealer's Name and Telephone Number

Weymouth Honda

Engine:

No. Cylinders

Fuel Type:

Original Owner

☒

Dealer's City

Weymouth, MA

State

MA

Zip Code

Transmission Type

AUTOMATIC

☐ Antilock Brakes

Powertrain

☒ Cruise Control

Vehicle Component Code

061000 ENGINE AND ENGINE COOLING:ENGINE

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Sept. 2003

Failure Mileage

123552

Failure Speed

55-60 MPH

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOT1A18ABCC36)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

VEHICLE LOST POWER WHILE DRIVING ON THE HIGHWAY AND DROVE ROUGHLY. DEALER DISCOVERED A BURNT VALVE IN THE ENGINE TO BE THE CAUSE OF THE PROBLEM. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Operating vehicle on highway when "check engine" warning light came on. At the same time vehicle began to lose power & run very rough. Took it to Honda Dealer at Hingham, MA (Hannis Honda) & that diagnosed problem as a burnt #3 valve. Service Manager at dealer said that the valves in the 1998 Honda CRV "had a tendency to tighten and need to be adjusted on a routine basis." He explained that when I had the periodic maintenance (as recommended by the manufacturer), that my valves had been adjusted & they were couldn't explain why the valve had burnt. In an attempt to learn more about this problem I went on the internet (Google Search) and found a number of people had experienced the same problem that I had. I had my vehicle engine repaired at the cost of \$1,126.09 & to date it is running normally. I believe there is an engine design problem with the 1998 Honda CRV. This is a dangerous situation & has the potential to cause loss of life or serious injuries.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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National Highway Traffic Safety Administration
http://www.safercar.gov



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(DASH) 2 DOT

1-888-DASH-2-DOT
1-888-327-4230

DASH2DOT
and dial toll free at

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DOT AUTO SAFETY HOTLINE

VEHICLE OWNER'S QUESTIONNAIRE