



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100102

Date Received: 30-2004-11-11
Repository:
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OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: PITTSBURGH State: PA Zip Code: [Redacted]

Daytime Telephone Number: [Redacted] E-mail Address:
Evening Telephone Number:

Do you authorize NHTSA to use your vehicle's information in the absence of an authorized signature? YES NO
Signature of Owner: [Redacted] Date: 3/7/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: JH4KA9667YC009552
Make: ACURA Model: 3.5RL Model Year: 2000

Date Purchased: 12/2000 Dealer's Name and Telephone Number:
Original Owner: Dealer's City: State: Zip Code: Engine: No. Cylinders: 8 Fuel Type: Premium

Transmission Type: Auto Antilock Brakes: Cruise Control:
Powertrain: Vehicle Component Code: 330000 INTERIOR LIGHTING
Multiple Failures: 1

FAILED COMPONENT(S) /PART(S) INFORMATION

Incident Date(s): Failure Mileage: 25000 Failure Speed:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R16):
DOT No. (Example: DOTM18ABC036): Original Equipment Prior Repair Failure Location:
The Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: Number of Deaths: Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

WARNING LIGHT SYSTEM MALFUNCTIONED. THERE IS A RED LIGHT ON THE SUPPLEMENTAL RESTRAINT SYSTEM WHICH INDICATES THAT THE SAFETY FEATURES, SUCH AS AIR BAGS, SEAT BELTS, ETC. MAY NOT BE WORKING. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices. ATTACH ADDITIONAL SHEETS, IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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ACURA COST. SVC

[REDACTED]
PITTSBURGH, PA
Telephone [REDACTED]

2/7/5

Sir,

I am writing to vociferously complain about your company's apparent lack of concern about the unsafe ~~and~~ condition of my car.

I have now had it in 4 times (4 maybe 5) in the past 2 years. The SRS light has been on almost consistently during that time. Every time I'm told it's an electronic glitch but every attempt at repair has not worked.

(OVER)

I therefore surmise
that the condition of
the car is ^{such} that the
airbags would not inflate
were there to be an
accident. The car, as
it is, is not safe
nor is it sale-able.

I am therefore
requesting (since you
have been unable to fix
it and it is still under
warranty) that you replace
the car with an identical
model (I will not mind
it being a used car with
similar mileage as long as
the SRS light is not on!)

cc:
National Highway Traffic Safety