



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100184

Date Received
2003 DEC 10 PM 2:59

Repository ☐

Reference No.
10045035

OWNER INFORMATION (Type or Print)

Name

Address

City

BOULDER

State CO

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of a signature, I NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1B4HS2BZ41F534934

Make
DODGE

Model
DURANGO

Model Year
2001

Date Purchased
12-00

Dealer's Name and Telephone Number

Elmer Dodge
Denver

Engine:
No. Cylinders 8

Fuel Type:

Original Owner
☒

Dealer's City

State CO

Zip Code

Transmission Type

☒ Antilock Brakes

Powertrain

Vehicle Component Code

021520 SUSPENSION:FRONT:CONTROL ARM UPPER BALL JOINT

Auto

☒ Cruise Control

5.9 L

Multiple Failure: 1 L & R

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
23-SEP-2003

Failure Mileage
63000

Failure Speed
0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOT MALBABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition, and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

0

0

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

PE 03-032, FRONT SUSPENSION/UPPER BALL JOINTS: THE UPPER BALL JOINTS WORE OUT PREMATURELY.*AK

Frontend consistently "Popped" in turns, etc. for 25-30,000 miles. The truck is now in for repairs. Dealer said "normal wear & tear" but my mechanic says "not way", they were defective.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-578) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a summarized summary thereof, may be used in support of the agency's action.