



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4238)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received  
2003 DEC -2 PM 11:32  
29-OCT-2003

Repository

Reference No.  
10044828

OWNER INFORMATION (Type or Print)

Name: [Redacted]  
Address: [Redacted]  
City: BIG RAPIDS State: MI Zip Code: [Redacted]

Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  
In the absence of an authorized signature, please provide the name or address to the vehicle manufacturer.  YES  NO  
Signature of Owner: [Redacted] Date: 11/10/2003

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 5Y2SL64864Z406059  
Make: PONTIAC Model: VIBE Model Year: 2004  
Date Purchased: [Redacted] Dealer's Name and Telephone Number: Gary Tronardo 796-7681  
Original Owner:  Dealer's City: Big Rapids State: MI Zip Code: 49307 Engine: 4 Fuel Type: unleaded 87 Octane  
Transmission Type: manual (5)  Antilock Brakes  Cruise Control Powertrain: [Redacted]  
Vehicle Component Code: 1B1000 VEHICLE SPEED CONTROL-ACCELERATOR PEDAL  
Multiple Failures: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 29-10-2003 Failure Mileage: 3800-74500 Failure Speed: all -> most affected at highway speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/85R15): [Redacted]  
DOT No. (Example: DOTM1ABBC038): [Redacted]  Original Equipment  Prior Repair Failure Location: [Redacted]  
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]  
Seat Type: [Redacted] Installation System: [Redacted]  
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fine:  Yes  No Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

AFTER REMOVING FOOT OFF THE ACCELERATOR PEDAL VEHICLE SLOWLY DECELERATED AFTER APPLYING THE BRAKES VEHICLE EXPERIENCED EXTENDED STOPPING DISTANCE. ~~AK~~ No brake problem. Engine idle is slow to return to normal when accelerator is released. This causes vehicle to slowly decelerate and invites a rear end collision unless the driver is vigilant. This problem also results in extensive use of the brakes. Since I live in a geographic

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

area affected by road ice. I want to minimize brake application

Dealer has admitted that idle is slow to recover, but stated that this is a design feature, not a failure. Dealer stated that they will install an event recorder on this vehicle, to further analyze my complaint. Dealer currently waiting on software specific to 2004 model year for event recorder.

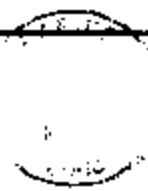
ATTACH ADDITIONAL SHEETS IF NECESSARY

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400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



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**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM

OR

**DASH2DOT**

and dial toll free at

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<http://www.safercar.gov>