



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100079

Date Received

28-OCT-2003

Repository ☐

Reference No.
10044804

OWNER INFORMATION (Type or Print)

Name

Address

City

KINGMAN

State AZ

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of your signature, NHTSA will not provide your name or address to the vehicle manufacturer.
Signature of Owner *[Signature]* Date *12/16/03*

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1FTNW21P23EC56806

Make
FORD

Model
F250

Model Year
2003

Date Purchased

4-11-03

Dealer's Name and Telephone Number

COLORADO RIVER FORD

Engine:

No. Cylinders

8

Fuel Type:

DIESEL

Original Owner

☒

Dealer's City

KINGMAN

State

AZ

Zip Code

86401

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

4X4

Vehicle Component Code

063000 ENGINE AND ENGINE COOLING: EXHAUST SYSTEM

Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
28-OCT-2003

Failure Mileage
10000

Failure Speed
VARIES

DIESEL FUMES IN CAB

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R16)

DOT No. (Example: DOTM18ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING AT VARIOUS SPEEDS CONSUMER SMELLED STRONG EXHAUST FUMES. DEALER INSPECTED THE VEHICLE AND COULD NOT DUPLICATE OR CORRECT THE PROBLEM. HOWEVER, THEY SUGGESTED TURNING THE AIR CONDITIONER TO NEUTRALIZE THE EXHAUST FUMES. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-578 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

DIESEL FUELS IN TRUCK CAB WHEN NORMAL AC, HEATER
OR VENT IS ON. STRENGTH OF FUEL IS VARIED BY
LOAD ENGINE IS UNDER. DEALER INDICATED THIS IS
A COMMON COMPLAINT & SAID TO TURN THE AC TO
MAX. ASKED FORD DEALER IN HENDERSON NEVADA
ABOUT THE PROBLEM AND WAS GIVEN THE SAME ANSWER.
HE ALSO STATED IT WAS AN ENGINEERING PROBLEM
WITH NO ANSWER.
WHEN I ASKED ABOUT THE DANGERS THE HENDERSON
SERVICE REP SUGGESTED I CALL NTSB. "MAYBE THEY
CAN HELP"

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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

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and dial toll free at

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(DASH) 2 DOT



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