



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1387

Date Received

200 DEC 31 4:00 PM '03
28-087-2003

Repository ☐

Reference No.
10044893

OWNER INFORMATION (Type or Print)

Name

Address

City

WILLIAMS

State

AZ

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

SAME

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of your name or address to the vehicle manufacturer.

Signature of Owner

Date 11/11/03 7:00 PM - 2003

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2B6HB11X2K133787

Make

DODGE

Model

RAM 1500

Model Year

2000-2002

Date Purchased

JAN 3 - 2003

Dealer's Name and Telephone Number

428-774-5293
Diamond Dodge Chrysler Plymouth

Engine/Magnum

No. Cylinders

3.9L SHP V6

Fuel Type:

Original Owner

☐

Dealer's City

Flagstaff, AZ 86001

State

AZ

Zip Code

86001

Transmission Type

3.5L

AUTOMATIC,

22RH

☒ AntiLock Brakes

☐ Cruise Control

Powertrain

Vehicle Component Code

1B1000 VEHICLE SPEED CONTROL: ACCELERATOR PEDAL

Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Failure Mileage

200

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM123ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police NO

To The Dealer

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

VEHICLE REVERSED AND COLLIDED WITH ANOTHER VEHICLE WHILE DEPRESSING THE ACCELERATOR PEDAL. DEALERSHIP WAS UNABLE TO DUPLICATE THE FAILURE, AND COULD NOT LOCATE THE CAUSE OF THE PROBLEM. *AK

I SHIFT GEAR TO "D" & STEP ON THE GAS (EXPECTING TO GO FORWARD) & IT GOES BACKWARDS. I jiggle THE GEAR SHIFT VERY SLIGHTLY & STEP ON THE GAS AGAIN, THEN IT GOES FORWARD. TWICE I HAVE HAD SOMEONE ELSE WITH ME - AND THEY WITNESSED THE IMPOSSIBLE. THE DEALER SAYS "IT HAS TO BE IN OUR HANDS WHEN THIS HAPPENS" IT DOES NOT ALWAYS HAPPEN - IT HAS HAPPENED 5 TIMES SINCE I BOUGHT IT.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

THIS HAS HAPPENED WHEN I START FROM A PARK POSITION. AT THE TIME OF STARTING - THERE HAS BEEN NO REASON FOR BACKING UP.

VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT
1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
<http://www.safercar.gov>

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NHTSA-216
400 7th Street, SW
Washington, DC 20590

POSTAGE WILL BE PAID BY MAIL, NHTSA, TRAFFIC SAFETY ADMIN.

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration
400 Seventh St., S.W.
Washington, D.C. 20590
Official Business
Penalty for Private Use \$300

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



TOTAL SHEETS IF NECESSARY

ATTN

Tel * 061605 (928) 774-5293 Toll-Free- 877- DO DODGE

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)