



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100184

Date Received

Repository

27 OCT 2003 3:08

Reference No.  
10044828

OWNER INFORMATION (Type or Print)

Name [Redacted]  
Address [Redacted]  
City RALEIGH State NC Zip Code [Redacted]

Daytime Telephone Number [Redacted]

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of dashboard on driver's side  
4S2DM58W824319142

Make SUZUKI Model RODEO Model Year 2002

Date Purchased Feb '02 Dealer's Name and Telephone Number Thompson Cadillac Oldsmobile GM Pontiac Suzuki  
Original Owner  Dealer's City RALEIGH NC State Zip Code Engine: 6 No. Cylinders Fuel Type:

Transmission Type AUTOMATIC 4WD  Antilock Brakes  Cruise Control Powertrain Vehicle Component Code 036000 SERVICE BRAKES, HYDRAULIC; ANTILOCK Multiple Failure: 2 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 28 MAY 2003 APPROX. Failure Mileage 44000 Failure Speed 25 ABS activated - indicated by brake pedal pulsating - subsequent loss of braking ability

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make DOT No. (Example: DOTM14JABC038) Tire Model (Name or Number) Tire Size (Example P215/65R15) Original Equipment  Prior Repair  Failure Location: Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Data Manufactured: Model No./Name: Seat Type: Installation System: Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No Number of Persons Injured 0 Number of Deaths 0 Reported to Police Y

Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THESE INCIDENTS HAPPENED WITH TWO VEHICLE OF THE SAME MAKE, MODEL BUT DIFFERENT YEARS. WHILE DRIVING AT 25 MPH CONSUMER DEPRESSED THE BRAKE PEDAL AND FELT A THUMPING SENSATION IN THE PEDAL. WHEN THIS THUMPING OCCURRED THE BRAKES FAILED COMPLETELY. ON ONE OCCASION THERE WAS A CRASH WHEN CONSUMER'S VEHICLE REAR ENDED ANOTHER VEHICLE. THERE WERE NO INJURIES OR FATALITIES. ON ANOTHER OCCASION CONSUMER'S VEHICLE HAD TO RIDE THE SHOULDER TO KEEP IT AWAY FROM COLLIDING WITH OTHER VEHICLES. \*AK

BOTH

The first incident took place as I was approaching a stop sign at normal speed and when I put on the brakes, the thumping under the brake pedal began, the car would not stop and slid partially into the

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

intersection. When I described this incident to the Service Rep, Neal Wedgepath, he told me this was due to the Anti-lock Brake system being activated and that the brakes were functioning properly. When I

Both Suzuki Dealer have told me brakes were operating correctly.

The three incidents took place over a year's time. Only when ABS Activated

# ISUZU

Go farther.

YEAR

MODEL DESCRIPTION

# '02 RODEO

## 4-WHEEL DRIVE, S, 4-SPD. AUTOMATIC TRANS

EXTERIOR COLOR  
**CLIPPER BLUE**

INTERIOR COLOR  
**GRAY**

MODEL  
**V44**

ENGINE TYPE  
**3.2LDOHC**

### STANDARD EQUIPMENT

#### MECHANICAL/FUNCTIONAL

3.2L DOHC 24V 205 HP Aluminum Engine  
4-Speed Automatic Transmission w/Overdrive  
Winter Start & Power Auto. Trans. Modes  
Push-Button Shift-On-The-Fly 4WD  
Power Assisted Front & Rear Disc Brakes  
Variable Intake Manifold  
Rack&Pinion Variable-Assist Power Steering  
Cruise Control/Stainless Steel Exhaust  
Independent Double-Wishbone Fr. Suspension  
5-Link Coil/Rear Suspension  
4500 LB Towing Capacity  
20 Gallon Fuel Tank  
Complimentary Tank of Fuel

#### SAFETY

Driver & Front Passenger Air Bags  
4-Wheel Anti-Lock Brakes  
Audible Front Brake Pad Wear Indicators  
Side-Guard Door Beams  
Underbody Skid Plates  
Collapsible Steering Column  
Child-Safe Rear Door Locks  
Fr. & Rr. Adjustable Seat Belt Anchors  
Auto-Retract Belts for Child Seat  
Child Seat Top Tether Anchor Brackets  
Lower Rigid Tether Anchorage  
Dual Outside Mirrors  
Front & Rear Side Window Defoggers  
Rear Intermittent Wiper/Washer  
Roadside Assistance 60 Mo./60,000 Mi.

#### INTERIOR GRAY

Reclining Fr. Bucket Seats w/Adj. Headrest  
3-Position Reclining Rr.Seat,60/40FoldDown  
Tilt Steering Column  
Center Console with Cassette/CD Storage  
Center Arm Rest Pad/Fr.&Rr.Dual Cup Holder  
Tachometer/LCD Odometer & Twin Tripmeter  
Driver & Pass. Illuminated Vanity Mirrors  
Day/Nt.Rearview Mirr.w/Fade-Out Map Lamps  
Dome Lamp w/Illumination Fade-Out  
Cargo Area Lamps w/Fade-Out Feature  
Cigar Lighter & Fr.Console Acc.Pwr Point  
Cargo Area Acc.Power Point &Tie-Down Hooks  
Remote Hood Release/Passenger Assist Grips  
Tailgate/SideDoor/Pass. Seatback Pockets

#### EXTERIOR

Swing-Out Tailgate w/Glass Hatch  
Titan Gray Painted Bumpers  
UV-Cut Glass/Tinted Windows/Mud Flaps  
P245/70R16 A/S Mud&Snow Radial Tires  
16" Styled Steel Wheels  
Undermount Full-Size Steel Wtl Spare Tire

#### WARRANTY

36 Mo./50,000 Mi. Limited Basic  
10 YR./120,000 MI. LIMITED POWERTRAIN\*  
72 Mo./100,000 Mi. Limited Anti-Corrosion  
SEE WARRANTY INFORMATION BOOK FOR DETAILS



MANUFACTURER'S  
SUGGESTED RETAIL PRICE **\$24,695**

#### OPTIONAL INSTALLED EQUIPMENT

PREFERRED EQUIPMENT PACKAGE **2,605**  
Air Conditioning  
Power Windows and Door Locks  
AM/FM/CASS w/Tweeter Pkg.  
Variable Intermittent Wipers  
Front Door Courtesy Lamps  
Privacy Glass  
Cargo Cover/Convenience Net  
Front & Rear Floor Mats  
Titan Gray Overfenders  
Aero Roof Rails & Cross Bars

PREF.EQUIPMENT PACKAGE DISCOUNT **- 525**  
Cargo Tray **60**  
U.S. Spec. 50 State Certified **N/C**

Destination and Handling **610**

TOTAL VEHICLE PRICE **\$27,445**

Compare this vehicle to others in the FREE FUEL ECONOMY GUIDE available at the dealer.

CITY MPG

# 16



HIGHWAY MPG

# 20

ACTUAL MILEAGE will vary with options, driving conditions, driving habits and vehicle's condition. Results reported to EPA indicate that the majority of vehicles with these estimates will achieve between

13 and 19 mpg in the city and between

17 and 23 mpg on the highway

2002 4WD RODEO, 3165 CC ENGINE, 6 CYLINDERS, DOHC MULTI-POINT FUEL INJECTION 4-SPEED AUTOMATIC TRANSMISSION, CATALYST

Estimated Annual Fuel Cost \$1,251

FOR COMPARISON SHOPPING, all vehicles classified as SPECIAL PURPOSE have been issued mileage ratings ranging from

11 and 25 mpg in the city and between

15 and 31 mpg on the highway

#### PARTS CONTENT INFORMATION

FOR VEHICLES IN THIS CARLINE  
U.S./CANADIAN PARTS CONTENT: 50%  
MAJOR SOURCES OF FOREIGN PARTS CONTENT:  
Japan 35%

FOR THIS VEHICLE  
FINAL ASSEMBLY POINT: Lafayette, IN USA  
COUNTRY OF ORIGIN:  
ENGINE PARTS: Japan  
TRANSMISSION: France

NOTE: PARTS CONTENT DOES NOT INCLUDE FINAL ASSEMBLY, DISTRIBUTION, OR OTHER NON-PARTS COSTS.

Gasoline, License And Title Fees State And Local Taxes And Dealer Installed Options And Accessories Are Not Included In The Manufacturer's Suggested Retail Price.

Manufacturer's Suggested Retail Price Includes Manufacturer's Recommended Pre-delivery Inspection.

This Label Has Been Affixed To This Vehicle Pursuant To The Requirements of U.S.C. 15, #1231 Et Seq. Which Prohibits Its Removal Or Alteration Prior To Delivery To The Ultimate Purchaser.

\* Excludes Fleet or Commercial Vehicles. Transferable to Immediate Family Only.

DEALER NAME:

THOMPSON ISUZU  
P.O. BOX 18409  
RALEIGH NC 27619

PORT/PLANT LAFAYETTE  
960

DEALER CODE: 31060  
021772

SHIPPED TO: (SAME UNLESS OTHERWISE INDICATED)

31056  
CROWN ISUZU  
2501 CAPITAL BLVD.  
RALEIGH NC 27604

VIN NO. 4S2DM58W824319142



**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**