



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received

2003 NOV 24 PM 2:22
21 OCT 2003

Repository ☐

Reference No.
10044802

OWNER INFORMATION (Type or Print)

Name

Address

City

LUBBOCK

State TX

Zip Code

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorized signature, NHTSA will NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 11/04/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

4N2DN111XVD810778

Make

NISSAN

Model

QUEST

Model Year

1997

Date Purchased

12-18-97

Dealer's Name and Telephone Number 4817 S. Loop

McGrawack Nissan Lubbock TX

Engine:

No. Cylinders

Fuel Type:

G

Original Owner

Dealer's City

Lubbock-806-783-8884

State

TX

Zip Code

79424

Engine:

11.6

Transmission Type

Auto

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

000000 ENGINE AND ENGINE COOLING

Multiple Failure: 1 2 3 4 5 times in 4

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

99
82 03

Failure Mileage

104000

Failure Speed

60+

Motor stalled on Hot days
Let set 15-30 min - would start & Run.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/85R15)

DOT No. (Example: DOTM18ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING AT ANY SPEED VEHICLE SUDDENLY STALLED. DEALERSHIP SERVICED THE VEHICLE FOR STALLING, BUT THE CAUSE OF STALLING WAS UNDETERMINED. *N

- ① first stalled between San Angelo & Big Springs 38,500 mi
- ② Stalled in Messa Verde CO. 44,000 miles
- ③ Stalled in Lubbock 80,000 - Called Nissan - McGrawack - they sent tow truck chg. \$87.00
- ④ Could not find problem.
- ⑤ Stalled between Lamesa TX & Midland TX - (5 times)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

* Also 1995 Villager was having same problem
Her Merc. stalled almost same amount of times - both
are made by Nissan.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

✓ NHTSA on Comp. quite a few reports
on this problem - with both Quest &
Villager - 1995 - 2000.

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U.S. Department
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National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NAT'L HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

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NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

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1-888-327-4238

DOT Auto Safety Hotline
(DASH) 2 DOT



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