



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1388

Date Received: 2003 DEC -2 AM 11:32
27-OCT-2003
Repository
Reference No. 10044786

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: LORAIN State: OH Zip Code: [Redacted]
Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]
Evening Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 2/11/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1N6LM8ZWH16Z713D
Make: MERCURY Model: COUGAR Model Year: 1987
Date Purchased: 7-25-97 Dealer's Name and Telephone Number: LIBERTY FORD LINCOLN Mercury 440 961691
Original Owner: Dealer's City: VERMILION State: OH Zip Code: 44007 Engine No: Cylinders: 8 Fuel Type: Regular
Transmission Type: AUTO Antilock Brakes: Powertrain: [Redacted] Vehicle Component Code: 062000 ENGINE AND ENGINE COOLING: COOLING SYSTEM
Cruise Control: Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 23-OCT-2003 Failure Mileage: 48000 Failure Speed: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/66R16): [Redacted]
DOT No. (Example: DOT1MAL3ABC038) Original Equipment Prior Repair Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No Number of Persons Injured: [Redacted] Number of Deaths: [Redacted] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING CONSUMER SMELLED ANTI FREEZE FUMES INSIDE THE VEHICLE. ANTIFREEZE FUMES WERE AFFECTING THE CONSUMERS BREATHING. *AK HAD A CRACK IN THE INTAKE MANIFOLD AND HAD TO REPLACE. CONTACT FORD BUT GOT NOWHERE. SOME WHERE RECALL BUT NOT ALL. COST TO REPLACE AND FIX PROBLEMS WAS \$583.31 THERE IS A RECALL ST IS 9701M01 BUT SOME ARE NOT.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**