



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100181

Date Received

Repository ☐

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27-OCT-2003

Reference No.
10044778

OWNER INFORMATION (Type or Print)

Name

Address

City WELLESLEY

State MA

Zip Code

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT include your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

SAJGXS246WC031138

Make

JAGUAR

Model

500

Model Year

1998

Date Purchased

JAN 1999

Dealer's Name and Telephone Number

LEE JAGUAR 781 235 8891

Engine:

No. Cylinders

8

Fuel Type:

Original Owner

☒

Dealer's City

WELLESLEY

State

MA

Zip Code

02482

Transmission Type

☒ Automatic

AUTOMATIC

☒ Cruise Control

Powertrain

Vehicle Component Code

180000 VEHICLE SPEED CONTROL

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

SEVERAL

Failure Mileage

Failure Speed

80

Unknown

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

~~Pirelli~~

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING APPROXIMATELY 80 MPH ON THE HIGHWAY VEHICLE STALLED WITHOUT ANY WARNING. DEALER REPLACED THE THROTTLE BOX, AND THE OXYGEN SENSORS, BUT THE PROBLEM STILL OCCURRED. *AK
(first) after continuance of the problem the oxygen monitor was changed but the problem continued. The motor suddenly stalls while driving at speeds (about 60 MPH). Although it has yet to result in an accident, it is a scary experience because there is heavy traffic when I drive & it leaves a scary experience trying to pull over (i.e. crossing several lanes) with no power. At least 2 employees at the dealer told me that they see this "problem" with other Jaguars. I believe this is a dangerous flaw that could easily result in death or injury of drivers or passengers.

Include, if available, Police/Traffic Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

This problem occurs sporadically, sometimes by twice in a day or it can go for several weeks without incident. The engine doesn't sputter or give any other warning; it just suddenly stalls. It has happened about 15 times in the last year. It also has always happened at high speeds when I'm driving down the expressway. I find myself having to navigate to the side of the expressway with other cars zipping past me at high speeds. It is apparently a known flaw with Jaguars. The dealer seems to be unable to identify the cause of the problem. I think it poses a danger to drivers & passengers.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY MAIL, HWY, TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

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UNITED STATES

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QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

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<http://www.safercar.gov/dot>