U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100184

Date Received	Repository
24-OCT-2003 (2003 NOV 2 5 PM)	
	Reference No. 10044700

OWNER INFORMATION (Type or Print)

Name	Daytime Telephone Number	E-mail Address
[redacted]	[redacted]	
Address [redacted]		
City HUNTINGDON VALLEY / State PA / Zip Code [redacted]	Evening Telephone Number SAME	

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA will NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [redacted] Date 11/7/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
1LNBM81F4KY643529	LINCOLN	TOWN CAR	1989

Date Purchased	Dealer's Name and Telephone Number	Engine: No. Cylinders	Fuel Type:
5/2/98	FRED BEANS 215-348-2900	8	

Original Owner	Dealer's City	State	Zip Code
☐	DOYLESTOWN, PA	PA	18901

Transmission Type	Antilock Brakes	Cruise Control	Powertrain
AUTOMATIC	☐	☒	

Vehicle Component Code: 114000 ELECTRICAL SYSTEM:WIRING
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed	
13-OCT-2003	76000	45MPH	WIRING HARNESS UNDER HOOD ON DRIVER'S SIDE ALSO BLOWING FUSE OTHER DOM - ADJACENT ITEMS

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)

DOT No. (Example: DOTMALSABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:

Tire Component Code	Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION
(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☒ Yes ☐ No	0	0	Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

AFTER PARKING THE VEHICLE AND TURNING OFF THE IGNITION, THE CONSUMER HEARD A POPPING SOUND. A FEW SECONDS HAD PASSED AND THE CONSUMER SAW THICK BLACK SMOKE AND A FIRE COMING FROM THE ENGINE COMPARTMENT. THE FIRE WAS EXTINGUISHED AND THE VEHICLE WAS TAKEN TO THE DEALER. THE DEALER INFORMED THE CONSUMER THAT THE PROBLEM MAY HAVE BEEN THE WIRING HARNESS. *JB IT IS POSSIBLE THAT THE WIRING HARNESS MIGHT HAVE BEEN AFFECTED BY SOME OTHER CAUSE— (RELAYED BY SONE OTHER COMPONENT).

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

ON 10/13/03 WHILE DRIVING TO A FUNERAL IN MOUNT SHARON CEMETERY, SPRINGFIELD ROAD + WEST AVE, SPRINGFIELD, PA., I NOTICED AN ERRATIC FEELING IN STEERING + ACCELERATION.
AS I PULLED INTO CEMETERY + TURNED OFF THE IGNITION I SAW BLACK SMOKE EMANATING FROM UNDER THE HOOD ON THE DRIVER'S SIDE + THEN FIRE ERUPTING.

LUCKILY THERE WERE SOME CEMETERY WORKERS THERE WHO SAW THIS OCCUR + HAD RETURNED WITH AN EXTINGUISHER TO PUT OUT THE FIRE. THE FIRE WAS IN THE WIRING HARNESS.

ATTACH ADDITIONAL SHEETS IF NECESSARY

[redacted]

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

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DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH2DOT

and dial toll free at

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1-888-327-4236

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http://www.safercar.gov